

Secure Hosted Payment Page

Styling Guide

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Chapter 1 Overview

The purpose of this document is to provide information on styling and customising the Secure Hosted Payment Page ("Payment Page"); a hosted internet payment page for the authorisation and settlement of credit/debit card transactions used with the Smartpay Advance and Smartpay Bureau gateway services. The Payment Page provides a secure, real-time, online credit and debit card payment service for merchants to accept a wide range of payment cards for their goods and services. It integrates with all secure payment solutions and services offered by Barclaycard; for information on what features are available for a specific service, please contact your consultant at Barclaycard.

Please note that the screenshots shown in this document are basic samples taken from Barclaycard's demonstration 'Tablet Shop'. The company logo, page styling, and screen text can all be customised to the merchant's requirements, as described in this guide.

The Payment Page uses Cascading Style Sheets (CSS) to customise the look and feel of the page. It has been designed to support the principles of web accessibility, enabling the payment page to comply with disability and equality regulations on the accessibility of websites to people of all abilities.

This document contains information on how to create your own style sheets, customise page text files, which you should return to Barclaycard to host.

1.1 Content Security Policy (CSP)

A Content Security Policy (CSP) is a string of information returned to a web-browser from a website when the browser attempts to load a web page from that site. The policy informs the browser what content it may use for that web page. This allows website owners to ensure that their users only exchange information with a well-defined and trusted set of services.

The Secure Hosted Payment Page now supports merchants who wish to implement CSP on their website to reduce threats such as Cross Site Scripting (XSS) and clickjacking. This improvement is backwardly compatible with existing integrations and all payment flows will continue to function as before.

The merchant is solely responsible for including in their CSP all domains for Smartpay and the external services used for alternative payment methods and third-party fraud services, shown in the table below. If not, then communication with the external service during the course of a payment will be blocked by the customer's web-browser and the payment will fail. Barclaycard is not responsible for any such failed payments.

For credit and debit card payments the Secure Hosted Payment Page URL must be added as a trusted source for the iFrame. CSP is applied to the 3DS journey, and content that previously would have been redirected to other URLs is now loaded into an iFrame and rendered as embedded content within the payment page.

The CSP definitions should include the main Secure Hosted Payment Page domain, plus the domains of all external third-party services that may be used. The Payment Page will automatically trust all ACS domains.

Domain	URL	
Merchant's site	<merchant-site.com></merchant-site.com>	
Secure Hosted Payment Page	This will be provided by your on-boarding team.	
Ingenico APMs	This will be provided by your on-boarding team.	
PayPal	https://api-3t.paypal.com/2.0/	
Alipay	https://mapi-hk.alipay.com/gateway/do?	
Kount Fraud Service (Data Collector)	https://ssl.kaptcha.com	



CSP live proving tests should be run in report-only mode so that any violations will be ignored, but will be reported to the specified URI by specifying the following HTTP response header:

Content-Security-Policy-Report-Only: <policy-directive>; <policy-directive>; report-uri <report-endpoint>

Please note that report-uri is not supported by Internet Explorer.



Chapter 2 Customising Payment Page

The Payment Page can be customised to suit your requirements in the following areas:

- *Page Options* Some of the fields and sections on the Payment Page are optional, and can be hidden from the page by the store configuration on Barclaycard's server.
- Page Styling Payment Page styling is applied through the use of CSS files; you can create a set of CSS files for each of your supported devices (e.g. desktop computers, mobile phones, and tablets) optimised for the differing screen sizes and methods of user interaction. A Style Tool is available to aid you in developing your styling code.
- Page Text The actual text content of the labels displayed on the payment and error pages can be customised through the use of properties files. Separate files can also be created to support additional languages (currently only Spanish).

2.1 Page Options

The Payment Page format has the following page options, which can be configured on behalf of the merchant by Barclaycard (contact your consultant for further advice):

- Card entry options Some of the fields and sections on the Payment Page card entry form are optional. For example, the issue number and card security codes, or the addresses, can be independently removed via the store configuration. The card number, however, is always displayed.
- Year ranges and formats The displayed years in the expiry date and start date fields are configurable in their ranges and their formats.
- Card aware field options Some of the fields in the Payment Page card entry form can be configured to be displayed or hidden, depending on the entered card number. One or more PAN ranges can be defined in configuration, each with the following options:
 - Expiry Date year range
 - Expiry Date year format (e.g. 2014 or 14)
 - Expiry Date month format (e.g. FEB or 02)
 - Start Date is shown or hidden
 - Start Date year range
 - Start Date year format (e.g. 2014 or 14)
 - Start Date month format (e.g. FEB or 02)
 - Issue Number is shown or hidden
 - CSC is shown or hidden
 - CSC is optional
 - Payer Authentication (3-D Secure)



2.2 Example Payment Pages

The following screenshots show examples of the types of the desktop payment screen.

User Selection payment option

🕙 barclaycard				
PayPage Post Semafone NWS				
Purchase Details				
Product Amount	Samsung Galaxy S7 Edge £249.99			
Shipping Address	Billing Address			
123 High Street	123 High Street			
Hampshire	Hampshire			
GU51 3SB	United Kingdom GU51 3S8			
How would you like to	pay?			
🔿 VISA 👥 🗬 📰 🕼				
🔿 🥊 PayP	Pal			
Alipay.com				
Delta Del				
○ 📰				
giro pay				
	•			
	;			
Cancel	Pay Now			
SECURE SafeKey JCB				



Direct Payment

PayPage Post		
Purchase Details		
Product Amount	Sony Xperia Z3 Co £299.99	mpact
Shipping Address	Billing Ad	dress
123 High Street Fleet Hampshire United Kingdom GU51 3SB	123 High St Fleet Hampshire United King GU51 3SB	reet dom
Cardholder Name	John Smith	
Cardholder number 😕	444433*****1	111 VISA
Expiry Date 🤨	10	~ 22 ~
Start Date 🥨	Month	✓ Year ✓
Issue Number 🕫		If available
Card Security Code 🧕		What's this?
□ I have read the terms and co	onditions 🧐	
Cancel	Сог	mplete purchase

2.3 Page Navigation Modes

The merchant's page Navigation Mode can be configured by Barclaycard to direct the browser to new pages using the following methods:

- *Redirect Method* the Payment Page is displayed by redirecting the browser to the appropriate URL, usually within an iFrame but could also be in a separate page. This mode is suited for Payment Page integrations which run inside iFrames, as it gives an easier styling process when space is limited.
- Inline Method the Payment Page is displayed as an overlay on the page inside an iFrame so the cardholder never leaves the original Payment Page screen while completing their transaction. This mode is suited for Payment Page integrations which consume the whole page and are not displayed within an iFrame on the merchant's site. The password entry screen is displayed inside an iFrame which is displayed on a modal panel on the Payment Page. Therefore, while this panel is displayed, the rest of the page is disabled. The size of the panel is configurable.

2.4 Browsers and JavaScript

The Payment Page relies on JavaScript being enabled within the customer's browser to support all of its functionality. However, if JavaScript is disabled then the payment page will still work but will only offer a basic card entry screen; it does not support any alternative payment providers (such as PayPal or Alipay) and 3-D Secure, although still supported by the payment page, will be dependent on the bank's implementation and whether it supports a non-JavaScript request.



2.5 Hosted Resources and PCI Compliance

The Payment Card Industry (PCI) Security Standards Council has identified that the use of externally hosted resources (such as JavaScript, iFrames, images, or CSS) on hosted payment pages represents a potential security risk. In particular, it presents an opportunity for malware to target account and personal information. To avoid this, and to ensure that merchants can qualify for PCI-SAQ A status, all elements of the Secure Hosted Payment Pages delivered to the customer's browser must originate only and directly from Barclaycard as the merchant's Level 1 PCI DSS validated third-party service provider.

Also, the risk presented by externally hosted content in a Payment Page is one relating to code authenticity and whether this provides a potential opportunity for malicious code to be inserted, which could affect the confidentiality and integrity of the sensitive data being captured in the Payment Page.

2.6 Customisation Steps

The following customisations can be made to the Payment Page:

- 1. *Page Options* The page options listed in *2.1 Page Options* can only be configured by Barclaycard. Contact your consultant to discuss your requirements.
- 2. Page Styling The format of the Payment Page can be modified by applying your own customised CSS files. Sample CSS files for supported devices can be requested from your consultant. For further information, refer to *Chapter 3 Development Tools* and *Chapter 4 Customising Page Styling*. Image files may also be required on the page (e.g. company logo).
- 3. *Text Properties* Contact your consultant to request the text properties files in order to customise the Payment Page text and Error Page text.
- 4. *Returning Files* All CSS, customised text and error properties, and image files that you have created/amended should be sent to Barclaycard to be hosted (merchants are not permitted to host these files). Add all files to a compressed Zip file and e-mail it to PaymentGatewaySupport@barclaycard.co.uk for deployment.



Chapter 3 Development Tools

3.1 Tablet Shop

To assist you with the development of CSS code you may use the *Tablet Shop* (a simple demonstration online shop). Contact Client Support to set up an account to access the Tablet Shop.

To open the Tablet Shop use a web browser to open the link provided.



3.2 Testing CSS

To assist with developing CSS for styling your pages contact Client Support to request the URL for the Hosted Secure Payment Page. With a page displayed in your browser, press **F12** to access the style editor.



Chapter 4 Customising Page Styling

The following tips show you the CSS code required to modifying the appearance of various page elements.

4.1 Increasing Width of Card Entry Panel

The card entry form and the **Pay Now** and **Cancel** payment buttons are constructed in different elements, but can both be resized simultaneously using the CSS code below:

```
#cardEntryPanel, #commands { width: 50%; }
```

Note that by default the Payment Page is responsive and shows only vertical scrolling when zoomed to 400%; no horizontal scrolling is present at any level of zoom.

4.2 Store Logo

Set the store logo using the following CSS to display the image properly, the height and width of the DIV containing the image must be set to the dimensions of the image. The image files should be sent to Barclaycard for deployment (see *2.6 Customisation Steps*).

```
#logo {
    width: 201px;
    height: 47px;
    background-position: center;
    background-image: url("../images/barclaycard.png");
    background-repeat: no-repeat;
    margin-right: auto;
    margin-left: auto;
}
```

4.3 Hiding Scheme Logos and their Links

To hide a scheme logo (e.g. Amex, Google Pay, UPI, JCB), and at the same time hide their links from screen readers, the associated URL value in the text properties file should be removed (see *5.1.1 Default Text Properties File*).

For example, to hide the logos and links for UPI and JCB their values must be removed as shown here:

```
UrlGooglePay=https://pay.google.com
UrlUPI=
UrlJCB=
UrlPAY_PAL=https://www.paypal.com/uk/cgi-bin/webscr?cmd=xpt/cps/popup/OLCWhatIsPayPal-outside
```

4.4 Hiding Store Display Name

To hide the Store Name field from the Card Entry Form, add the following code to the CSS file:

```
#storeName { display:none; }
```

4.5 Hiding HTML Element Contents

The "hidden" style class needs to be included in the merchant stylesheets so that any HTML element that contains this class will not display the content of the element on the page. The content will, however, be used by a screen reader.

```
.hidden {
   position: absolute;
   left: -10000px;
   top: auto;
   width: 1px;
```



```
height: 1px;
overflow: hidden;
```

4.6 Button Positions and Focus

The **Cancel** and **Pay Now** buttons are defined in the CSS in the opposite order to the way they appear on the screen. This is to ensure that the default action for submitting the form is always given to Pay Now. These are styled the correct way using:

```
#submitButton { float: right; }
#cancelButton { float: left; }
```

The Pay using Google Pay button visible focus can be configured using the following code:

```
#googlepayButtonHolder:focus-within {
    border: 2px solid black;
    border-radius: 4px;
    padding: 2px;
}
```

4.7 Checkbox Positions

The following code changes the position of the first checkbox (a similar code is used for the second checkbox):

```
#confirmCheck1 { float: left; }
```

4.8 Style Card Entry Panel

The following code changes the background colour of the Card Entry Panel:

```
#cardEntryPanel {
   background-color: f2f2f2;
}
```

4.9 Separate Month/Year Date Fields

When autocomplete is enabled in configuration the ExpiryDate and StartDate form fields change from dropdown fields into two text input fields for expiry or start Month and expiry or start Year. In this case the following code will enforce a minimum width to prevent them being cropped.

In payPage.css

```
#expiryMonth, #startMonth, #expiryYear, #startYear {
   min-width: 65px;
}
#expiryMonthText, #expiryYearText{
   min-width: 65px;
}
#startMonthText, #startYearText{
   min-width: 65px;
}
```

The following changes can also be made to accommodate the new date field watermark (placeholder) and prevent the following issues:

- When zoomed into 500% prevent text from wrapping or being hidden.
- When date field inputbox mode is enabled, align labels to avoid being overlapped.
- When error text and tooltip are enabled, error text fields are contained within a fixed width so they don't
 overflow into the tooltip area.



• Alignment of checkboxes and their labels is fixed: checkboxes are on the left and corresponding labels are on the right of them.

```
@media screen and (max-width: 639px) {
   #startYearTextLabel, #expiryYearLabel1 {
      margin-left: 1.2em
   #startYearText, #expiryYearText{
     min-width: 4.5em;
     margin-left: 1.2em;
   #startMonthText, #expiryMonthText{
     width: 85%;
     margin-right: 0.5em;
   #expiryMonthLabel1, #startMonthTextLabel{
      width: 32%;
   #expiryDateError, #startDateError {
     max-width: 65%;
@media screen and (min-width: 300px) and (max-width: 370px) {
   #confirmCheck1LabelPanel, #confirmCheck2LabelPanel{
      width: 89%;
   }
@media screen and (max-width: 300px) {
   #confirmCheck1LabelPanel, #confirmCheck2LabelPanel{
     width: 87%;
   1
   #expiryDynamicDateToolTip, #startDynamicDateToolTip {
      left: 100%!important;
      bottom: 3em!important;
```

In tabletPayPage.css

```
#expiryMonth, #expiryYear, #startMonth, #startYear {
    min-width: 65px;
}
#expiryMonthText, #expiryYearText, #startMonthText, #startYearText {
    min-width: 65px;
}
```

In mobilePhonePayPage.css

```
#expiryYear, #startYear, #expiryMonth, #startMonth {
    width: 42.5%;
    min-width: 65px;
}
.subFormLabel{
    text-align: left;
    padding-left: 0.0em;
    display: inline-block;
    width: 42.5%;
    text-align: left;
    margin: 0% 0% 0% 2%;
}
#expiryMonthText, #expiryYearText, #startMonthText, #startYearText {
    min-width: 65px;
    width: 90%;
    margin-left: 0%;
}
```



Dynamic Date Field Formats

The Start and Expiry year fields will interpret and process shortform date format when configured to accept longform so that the number of key strokes needed can be reduced. The month fields will interpret a 'mm' date with or without a leading zero. For year format configured as 'yyyy' the user can enter either a 4-digit or 2-digit value as input in the year field'. For example, the year can be entered as either '23' or '2023'.

4.10 Combined Month/Year Date Fields

If Start and Expiry Date fields are configured as inputbox mode with showDynamicField then the separate month and year fields will be combined into a single date field that accepts 'month/year'. The format of the field will dynamically complete as the user types the values. This will only work with JavaScript enabled browsers. The field behaves as follows:

- For February to September enter '2' to '9' and the field will automatically prepend zero and append /', allowing the year to be added as either 'yy' or 'yyyy'. E.g. entering '2' will change to display '02/'.
- For January, October, November, December enter '01', '10, '11', 12' respectively and the field will automatically append '/', allowing the year to be added as either 'yy' or 'yyyy'. E.g. entering '10' will change to display '10/'.

Expiry Date example



payPage.css Styling

The default styling described above will only be applied by to new merchants; if existing merchants wish to use this new field formatting then the following CSS can be applied to payPage.css:

```
.subFormLabelDynamic {
    font-size: 0.688em;
    text-align: left;
    font-weight: bold;
    padding-left: 0.0em;
    padding-bottom: 0.5em;
    display: inline-block;
    width: 69%
.labelHelpImgDynamic {
    width: 1em;
    height: 1em;
    display: inline-block:
    margin-left: 0.5em;
#expiryMonthText, #expiryYearText {
#expiryMonthText, #expiryYearText, #expiryDynamicDate, #startDynamicDate {
    width: 65%;
```



```
margin-right: 0.5em;
min-width: 65px;
}
#expiryDynamicDateToolTip, #startDynamicDateToolTip {
    left: 16em!important;
    bottom: 3.3em!important;
}
```

Field Validation and Error Formats

```
div.inputError span.formLabel label, div.inputError span.formLabel span, div.inputError span {
div.dynamicDateInputError {
    background: #ffffff url("../images/cross.png") no-repeat 60%60%;
div.inputError span.formLabel label, div.inputError span.formLabel span, div.inputError span,
div.dynamicDateInputError span.formLabel label, div.dynamicDateInputError span.formLabel span,
div.dynamicDateInputError span {
   color: #800;
div.inputError select, div.inputError input, div.inputError checkbox {
div.inputError select, div.inputError input, div.dynamicDateInputError input,
div.inputError checkbox {
   background-color: #ffe3e3!important;
    color: #800;
}
div.dynamicDateInputValid {
    background: #ffffff url("../images/validate.gif") no-repeat 60%60%;
div.inputValid select, div.inputValid input, div.dynamicDateInputValid input,
div.inputValid checkbox {
   background-color: #dfffdf!important;
   color: #005f00;
```

4.11 CSC Description

4.11.1 Default Inline Description



By default the "What's this?" link is displayed next to the CSC field. This link can be configured to display the help text either as inline or in a popup box. Alternatively, the inline help text can be configured to always display on the page.



4.11.2 Formatting Inline Description

Start Date 🧐	Start Month	Start Year	
	mm	уу	
Card Security Code 🧕		What's this?	The Card Security Code is either the last three digits on the signature strip, or the four
The Card Security Code is either the last three digits on the signature strip, or the digit code found above the card number on the front.			
□ I have read the terms and conditions ●			
I have read the terms and	conditions w		

When the CSC "What's this" link is configured as inline text then the following code shows how you can style the help text displayed below the CSC field.

```
.closeInlineIcon {
 position: relative;
 top: -3.3em;
 left: 29em;
 display: inline;
 z-index: 1000;
.closeInlineIconImg {
 height: 0em;
#closeCSCInlineIconImg {
 width: 1.875em;
 height: 1.875em;
 display: inline-block;
#cscInlineDescriptionBody {
 height: 9em;
 width: 100%;
#cscTextInline {
 display: block;
 padding: 0.625em;
 text-align: left;
#confirmCloseCSCInlineIconImg {
 width: 1.875em;
 height: 1.875em;
 display: inline-block;
#confirmCscTextInline {
 display: block;
 padding: 0.625em;
 text-align: left;
.cscInlineTextControl {
 display: none;
.cscInlineDisplay {
 display: none;
 padding-top: 0.1em;
.cscInlineTextControl:checked ~ .cscInlineDisplay {
 display: block;
#cscInlineTextDetails, #confirmCscInlineTextDetails {
 border:solid;
border-width: 1px;
```



4.11.3 Displaying Popup Heading



When the CSC "What's this" link is configured as a popup box, by default the top heading of the CSC Description Dialog (e.g. "Card Security Code") is disabled by the following display: none code, so to display the heading you must remove the cscHeading ID from the code shown below.

```
#paypageHeading, #acsHeading, #cscHeading, #submitHelp,
#paymentDetailsHeader, #cscRightImage, #paymentMethodPanel {
    display: none;
}
```

4.12 Custom Fonts

You can define your own Base64-encoded font in the custom CSS file using the following command:

```
@font-face {
  font-family: 'myfont';
  src: url(data:application/font-woff;base64,d09GRgABAAAA.....qAAA%3D) format('woff');
  font-weight: bold;
}
```

The text shown in bold shows a shortened sample of the full Base64-encoded string.

4.13 Input Field Labels

The code below shows how to style the input field element labels in the Card Entry Panel, in this example the text is being set to a bold style:

```
.formLabel {
   background-color: #f2f2f2;
   font-weight: bold;
}
```

The headings for the two sections of editable/non-editable fields must be styled using different identifiers:

Purchase Details Header

```
#purchaseDetailsHeader{
   font-weight: bold;
}
```

Payment Details Header

```
#paymentDetailsHeader.title {
   font-weight: bold;
}
```



4.14 Inline Validation Styling

If Inline Validation has been configured for the merchant then the Payment Page fields are validated by the browser as characters are typed into the fields.

If a field passes inline validation, by default it's background turns green and displays a tick next to the field. E.g. Card number is a valid length, with valid characters:



If a field fails inline validation at any point while typing the text, by default it's background and label turn red and displays a cross next to the field. E.g. Card number is too short; it turns green once it reaches a valid length):



The following table describes the inline validation performed (fields are only displayed if set up to do so in the merchant's configuration):

Fields	Inline Validation Rules
Cardholder Name	This can only contain alphanumeric characters, spaces, apostrophe (') or hyphen (-) characters.
Card Number	This is a mandatory field and must only contain between 13 and 20 numeric digits.
Card Type	If mandatory, and no option is selected from the dropdown list, it is set to the Default card type.
Issue Number	This must only contain 1 or 2 numeric digits.
Card Security Code (CSC) , also known as CVN2 on UPI cards	This is either the last 3 digits on the signature strip, or the 4 digit code found above the card number on the front, if this security feature is available on the card.
Check boxes	If the confirmCheck1 or 2 fields have been configured as required, then the checkbox must be ticked.
Purchase Description	If configured, this field must contain alphanumeric characters.
Purchase Amount	If configured, this field must contain the amount in the lowest currency units.
Purchase Currency	If configured, a currency type must be selected from the dropdown list.

The background colour and icons can be styled using the following CSS:

Invalid Field Label Colour

```
div.inputError span.formLabel label {
  color: #800;
}
```

Invalid Field Background Colour and Text Colour

```
select.inputError, input.inputError, checkbox.inputError {
    background-color: #ffe3e3!important;
    color: #800;
```



Valid Field Background Colour and Text Colour

```
select.inputValid, input.inputValid, checkbox.inputValid {
   background-color: #DFFFDF!important;
   color: #005F00;
}
```

Invalid Field Icon File

```
div.inputError {
   background: #ffffff url("../images/cross.png") no-repeat 85%;
}
```

Valid Field Icon File

```
div.inputValid {
   background: #ffffff url("../images/validate.gif") no-repeat 85%;
}
```

Field Level Error Validation Text

```
#cardholderNameSection.inputError::after {
   content: 'Please enter the name on the front of your card';
   color: red;
   font-size: 16px;
   font-weight: 300;
   height: 30px;
   line-height: 20px;
   margin-bottom: -20px;
#cardNumberSection.inputError::after {
  content: 'Please enter the card number on the front of your card';
  color: red;
  font-size: 16px;
  font-weight: 300;
  height: 30px;
  line-height: 20px;
  margin-bottom: -40px;
#expirySection.inputError::after {
 content: 'Please enter expiry date';
 color: red;
 font-size: 16px;
 font-weight: 300;
 height: 30px;
 line-height: 20px;
#cscSection.inputError::after {
 content: 'Please enter the last three digits found on the back of your card';
 color: red;
 font-size: 16px;
 font-weight: 300;
 height: 30px;
 line-height: 20px;
 width: 150px;
 margin-bottom: -20px;
```

4.15 Error Summary List Styling

An error summary box may be displayed at the top of the screen containing a list of all error messages, each one linked so that it jumps to the field in error. The first line in the box is not a link and indicates how many errors have been identified on the page. As each error is fixed then it's entry in the box will disappear, and the error count will be updated.



▲ There are 7 error(s) on the page Please enter your cardholder name Please enter your card number You must enter an expiry date You must enter a start date Card Security. Code too short, minimum length: 3 Please confirm you have read the terms and conditions Please confirm that this card would be the default card

The following CSS is used to format the error summary panel:

```
#messagePanel {
   padding: 0.5em 0.313em 0 0.313em;
   border: 2px solid #D00;
   color: #800;
   background-color: #FFE3E3;
   font-size: 0.75em;
   font-weight: normal;
   list-style: none outside none;
   display: flex;
   border-radius: 4px;
   margin: 0.5em 0 0.5em 0;
}
```

The following CSS is used to format the error list within the panel:

```
#errorMessageList {
    list-style-type: none;
    padding-inline-start: 0;
    margin-block-start: 0;
}
.errorCount {
    color: #e03030;
    padding: 0 0 5px 0;
}
.hidden {
    position: absolute;
    left: -1000px;
    top: auto;
    width: 1px;
    height: 1px;
    overflow: hidden;
}
```

The "hidden" style must be added to the merchant's style sheet, if not already present, so that the text is not displayed, but will be picked up by screen readers.

JavaScript Disabled Exception

Note that normally a screen reader will dictate the error count message if it changes; however, when a card number is entered and validated, the page will reload but the error count won't be dictated by the screen reader.

4.16 Error Message Styling

The colour styling of the individual error messages listed in the summary box can be specified by the following code. The standard value shown displays dark blue text. If no colour value is specified then the colour defaults to either the container which encloses the message (e.g. $body {color : #000}$) or the default blue colour where messages are hyperlinks.

```
[id*="_list"], [id*="_error"], [data-id=invalidCardTypeTopMsg], [data-id=errorCardType] {
    color: #085DA9!important;
}
```



4.17 Field Styling

All input fields will have the default Sans Serif font family.

Input Field

```
.formInputForError {
  font-size: 15px !important;
  border-radius: 4px;
  -webkit-border-radius: 4px;
  -moz-border-radius: 4px;
  -ms-border-radius: 4px;
  -o-border-radius: 4px;
  box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 0 inset;
  -webkit-box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 0 inset;
  -moz-box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 0 inset;
  padding: 10px 10px 6px;
  border: 1px solid #bbb;
  margin-bottom: 5px;
  -webkit-transition:all 0.25s ease;
  -moz-transition:all 0.25s ease;
  -o-transition:all 0.25s ease;
  transition:all 0.25s ease;
  font-family: sans-serif
}
```

If a field has an error when the page is submitted, or a field hasn't been populated, then it will have a red outline with an error icon close to the field, along with an inline error message. Use the following CSS to style the error message panel and the error icon:

Error Outline

```
.formInputForError {
  font-size: 15px !important;
  border-radius: 4px;
  -webkit-border-radius: 4px;
  -moz-border-radius: 4px;
  -ms-border-radius: 4px;
  -o-border-radius: 4px;
  box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 0 inset;
  -webkit-box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 5px 0 inset;
  -moz-box-shadow: rgba(0, 0, 0, 0.1) 5px 5px 0 inset;
  padding: 10px 10px 6px;
  border: 1px solid #D00;
  margin-bottom: 5px;
  -webkit-transition:all 0.25s ease;
  -moz-transition:all 0.25s ease;
  -o-transition:all 0.25s ease;
  transition:all 0.25s ease;
  font-family: sans-serif
```

Error Message Panel

```
.errorMessagePanel {
   padding: 0.5em 0.313em 0 0.313em;
   padding-left: 209px;
   color: #d6203e;
   font-size: 0.75em;
   font-weight: normal;
   list-style: none outside none;
```



Error Icon

```
.inlineErrorIcon{
    height: 1.25em;
    width: 1.25em;
    margin-right: 0.6em;
}
```

The error icon file location should also be added to the localised text properties file.

4.18 Error Page Styling

If an error occurs and the browser displays the error page, there is no guarantee that the session information is available. The text for the page is retrieved from the error page properties file. However, this text and its associated style sheet can be overridden with your own text and styling if required; for further information please contact your consultant.

Please note that the "No Session" error page can also be localised with translated text.

Below is an example of the standard error page:

Application Error
Unable to process your payment
We are experiencing problems processing your transaction. If the problem persists please contact Customer Services

4.19 ACS Holding Page

When redirecting to 3-D Secure, the holding page posts parameters to the ACS. To give users time to view this page, in the XML store configuration file add the holdingPageDelay attribute to the Opal element (this relates to the legacy name of the Payer Authentication Service) and set it to 5000 (for 5 seconds, for example).

The following can be used to style the page:

Text label

redirectingToACS

Class

logo

IDs

- acsLogo
- acsHeading
- textPanel
- returnText
- timerPanel
- progressSpinnerImage



Chapter 5 Customising Page Text

All text labels on the Payment Page can be customised by Barclaycard if required; contact your consultant to discuss your requirements.

5.1 Text Labels

The text labels can be configured in the <code>PayPage_Localised_Text_en.properties</code> file; please contact Barclaycard if you wish to localise this file.

All labels must exist; although a blank property value is allowed.

- Although start dates are no longer necessary, it is possible to enable them on a per-store basis; therefore, they are still included in the file.
- The majority of labels are self-explanatory; however, those that require explanation are defined in **Additional Notes** following the table.

5.1.1 Default Text Properties File

The following is a typical example of the default properties file:

```
purchaseDetails=Purchase Details
headerText=
cardPanelText=
footerText=
secureModeOn=Secure Mode is on
secureModeOff=Secure Mode is off
semafoneCR=Semafone CR
goods=Product
amount=Amount
surchargeAmount=Surcharge Amount
DELIVERY CHARGE=Delivery Charge
TAX=Tax
OTHER=Other
totalAmount=Total Amount
surchargeInfo={1} Surcharge amount of {0} has been applied to your purchase amount
enterPaymentDetails=Enter your payment details
customerAddress=
customerPostCode=
paymentMethod=How would you like to pay?
paymentDetails=Enter Payment Details
confirmPaymentDetails=Confirm Payment Details
visaCheckoutPaymentDetails=Payment Details
visaCheckoutPaymentSummary=Payment Summary
changeCard=Change
tooltipChangeCard=Select a different payment card
cardSurchargeWarning=* This card type attracts a surcharge
addressChangeWarning=Your billing address may have changed. Please check above and if not correct,
select 'Change' above this message
footnoteIndicator=*
billingAddress=Billing Address
shippingAddress=Shipping Address
cardType=Card Type
cardholderName=Cardholder Name
cardholderNamePlaceholder=Enter your Name
cardNumber=Cardholder number
cardNumberPlaceholder=Enter your Card Number
expiryDate=Expiry Date
startDate=Start Date
issueNo=Issue Number
```



ifAvailable=If available cardSecurityCode=Card Security Code cscPlaceholder=CSC cardSecurityCodeDescription=The Card Security Code is either the last three digits on the signature strip, or the four digit code found above the card number on the front confirmCheck1Label=I have read the terms and conditions tooltipConfirmCheck1=Please tick this box to confirm you have read the terms and conditions helpConfirmCheck1=Please tick this box to confirm you have read the terms and conditions validation.confirmChecklRequired=Please confirm you have read the terms and conditions confirmCheck2Label=Make this card default for future payments tooltipConfirmCheck2=Please tick this box if you want to primarily use this card for future card payments helpConfirmCheck2=Please tick this box if you want to primarily use this card for future card payments validation.confirmCheck2Required=Please confirm that this card would be the default card cancelPaymentButton=Cancel cancelPaymentButtonTitle=Cancel (Alt[+Shift]+C) submitOrderButton=Complete purchase submitOrderButtonTitle=Pay (Alt[+Shift]+P) verifyButton=Verify resetPaymentButton=Reset forceButton=Force whatIsCSCLink=What's this? tabletWhatIsCSC=What's this? mobileWhatIsCSC=Help whatIsCSC=What is my Card Security Code? cscHelpTitle=What is my Card Security Code? closeCSCBox=Close pop up merchant=Merchant currency=Currency transactionType=Transaction Type cardExpiry=Card Expiry Date manAuthTitle=A manual authorisation is required for this transaction manualAuthMessage1=Please contact manualAuthMessage2=\ to obtain an authorisation code, enter the authorisation code in the text box and click Authorise authCode=Auth Code completeReferral=Authorise completeReferralAlt=Complete the transaction completeReferralTitle=Complete the transaction cancelReferral=Cancel cancelReferralAlt=Cancel the transaction cancelReferralTitle=Cancel the transaction redirectingToOpal=Processing transaction...please wait sendingMethodData=Processing transaction...please wait redirectingToACS=Contacting your card issuer...please wait manAuthDialogTitle=Manual Authorisation returnText=Returning to merchant site... progressHeader= progressText=Processing... processingTransaction=Processing your transaction...please wait selectPaymentMethod=Select selectPaymentMethodAlt=Select (Alt[+Shift]+S) selectPaymentMethodTitle=Select (Alt[+Shift]+S) payPageTitle=Complete your order - Barclaycard Checkout payPageHeading=Details of your order indexTitle=Barclaycard - PayPage manualAuthTitle=Manual Authorisation Required manualAuthRequired=Manual Authorisation Required noJavaScript=Please click 'Continue' to process your order noJavaScriptContinueMessage=We have detected Javascript is disabled in your browser. Please click the button below to return to the Merchant site noJavaScriptContinueButton=Continue noJavaScriptFooterMessage=You are seeing this additional page as we have detected that you have Javascript disabled, this will not affect the completion of your order



tooltipCardType=Select the type of your card tooltipCardholderName=Enter your name as it appears on your card tooltipCardNumber=The long number on your card tooltipExpiryDateMonth=The month of your expiry date tooltipExpiryDateYear=The year of your expiry date tooltipExpiryDynamicDate=The month and year of your expiry date tooltipStartDateMonth=The month of your start date tooltipStartDateYear=The year of your start date tooltipStartDynamicDate=The month and year of your start date tooltipIssue=Required for some cards tooltipCsc=The Card Security Code is either the last three digits on the signature strip, or the four digit code found above the card number on the front tooltipOptionalCsc=The Card Security Code is either the last three digits on the signature strip, or the four digit code found above the card number on the front if this security feature is available on the card validation.cardholderNameRequired=Please enter your cardholder name validation.cardholderNameTooLong=Cardholder name too long, max length \: 45 validation.cardholderNameCharacters=Cardholder name may only contain alphanumeric characters, apostrophes, hyphens, and full stops validation.panEmpty=Please enter your card number validation.panValid=Please enter a valid card number validation.panNotNumeric=Card numbers may only contain numeric digits validation.panTooLong=Card number too long, max length\: 19 validation.panTooShort=Card number too short, min length\: 13 validation.startNotNumeric=Start date must only be numeric digits validation.startMonthNotNumeric=Start month must only be numeric digits validation.startYearNotNumeric=Start year must only be numeric digits validation.expiryNotNumeric=Expiry date must only be numeric digits validation.expiryMonthNotNumeric=Expiry month must only be numeric digits validation.expiryYearNotNumeric=Expiry year must only be numeric digits validation.startInvalidLength=Start date length is invalid validation.startYearInvalidLength=Start year length is invalid validation.startInvalidDate=Start date is invalid validation.startInvalidMonth=Start month is invalid validation.startInvalidYear=Start year is invalid validation.expiryInvalidLength=Expiry date length is invalid validation.expiryYearInvalidLength=Expiry year length is invalid validation.expiryInvalidDate=Expiry date is invalid validation.expiryInvalidMonth=Expiry month is invalid validation.expiryInvalidYear=Expiry year is invalid validation.issueNotNumeric=Issue must only contain numeric characters validation.issueToolong=Issue number too long, max length\: 2 validation.invalidIssue=Issue should be numeric and not beyond 2 digits validation.cscNotNumeric=Card Security Code must only contain numeric characters validation.cscTooShort=Card Security Code too short, minimum length \: 3 validation.cscTooLong=Card Security Code too long, max length \: 4 validation.cscInvalid=Please enter a valid card security code validation.addressNotNumeric=Address must contain numeric characters validation.postCodeNotNumeric=Post code must contain numeric characters validation.expiryYearMonth=Expiry year and expiry month must both be entered validation.expiryDateMandatory=You must enter an expiry date validation.startDateMandatory=You must enter a start date validation.startYearMonth=Start year and start month must both be entered validation.invalidAuthCode=Please enter a valid auth code validation.defaultValidationError=There is a problem with your payment details validation.invalidCardType=Invalid card type for card number entered validation.invalidCardTypeSelected=Please select a valid card type validation.disabledCardType=We are unable to process cards of this type validation.notDetectedCardType=We are unable to process cards of this type errorIcon=../images/msg_error.gif errorIcon DESKTOP=../images/msg error.gif errorIcon MOBILEPHONE=../images/msg error.gif errorIcon TABLET=../images/msg error.gif errorIconText=Error:



errorIconAltText=Error. infoIcon=../images/info.png infoIcon DESKTOP=../images/info.png infoIcon MOBILEPHONE=../images/info.png infoIcon TABLET=../images/info.png infoIconText=Information closeIcon=../images/closeIcon.png closeIcon DESKTOP=../images/closeIcon.png closeIcon MOBILEPHONE=../images/closeIcon.png closeIcon TABLET=../images/closeIcon.png closeIconText=Close validation.solvese.2=The expiry date is too far into the future validation.solvese.02=The expiry date is too far into the future validation.solvese.3=The start date is in the future validation.solvese.03=The start date is in the future validation.solvese.4=The start date you entered was not valid validation.solvese.04=The start date you entered was not valid validation.solvese.5=The expiry date precedes the card's start date validation.solvese.13=The card number you entered was invalid validation.solvese.16=The card number you entered was not correct validation.solvese.17=The card has expired validation.solvese.55=The card number you entered is too long validation.solvese.56=The issue number you entered is incorrect validation.solvese.90=The card number you entered was invalid validation.solvese.91=You entered an invalid date validation.solvese.93=You entered an invalid issue number validation.solvese.94=Invalid issue number validation.solvese.aj=The Card Security Code contained non-numeric characters validation.solvese.as=You entered a Card Security Code when one was not required validation.solvese.at=A Card Security Code was not supplied validation.solvese.aw=The Card Security Code you entered was not the correct length validation.solvese.ba=You entered invalid characters in the card number validation.solvese.a8=The card may only be swiped or be presented in a Chip-and-Pin transaction validation.solvese.SC.17=Card Expiry date invalid validation.solvese.SC.CARD-10=Card not recognised validation.solvese.SC.16=Invalid card number validation.solvese.WPAY-6=Invalid transaction state validation.solvese.WPAY-8=Invalid card number validation.solvese.WPAY-9=Unable to validate card details validation.solvese.WPAY-11=A required field is missing validation.solvese.WPAY-66=VISA Checkout is currently unavailable. Please use a different payment method validation.solvese.EMIS-AG-3=Error processing payment. Payment not successful Controller.Info.MaxAttempts=Maximum attempts reached for card Controller.Info.ValidationUnsuccessful=Validation Not Successful PayerAuth.Error.CouldNotAuthenticate=Could not connect to payer authentication service, please try later PayerAuth.Error.DigestsDidNotMatch=Digests did not match, setting status to Payer Authentication Failed PayerAuth.Error.AuthenticationFailed=Payer Authentication failed Auth.Error.CouldNotAuthorise=Could not connect to payment service, please try later Response.Message.PayerAuthSuccess=Payer Authentication was successful Response.Message.PayerAuthAttempted=Payer Authentication was attempted but did not succeed Response.Message.PayerAuthNotEnrolled=Payer Authentication was attempted but the card is not enrolled Response.Message.PayerAuthFailed=Payer Authentication failed Response.Message.UserCancelledNoJS=User Cancelled Transaction Response.Message.AuthFailedInternalError=Authorisation failed, internal error Response.Message.CardValidated=Card Validated Response.Message.TokenNotAllowed=Token not allowed Response.Message.TokenRequired=Token required Response.Message.ProblemProcessingToken=Error with token Response.Message.NoSemafoneSessions=Currently unable to accept card details keyed into the phone dccPageTitle=PayPage - Currency Choice

Solution of the second seco

dccHeaderText= dccSubHeaderText=Dynamic Currency Conversion (DCC) Screen dccTotal=Total dccMarginText=1 %s = %s %s | Margin %s poundSymbol=£ nonAscii=Â dccCardHolderCurrencyText=Pay dccMarginRateText=%s standard international margin dccCardHolderCurrencyDetails=Exchange rate of %s is based on %s as of %s. Cardholder choice is final. The DCC service is provided by %s in association with %s dccMasterCardAdditionalDetails=I have chosen not to use the Mastercard currency conversion process and agree that I will have no recourse against Mastercard concerning the currency conversion or its disclosure dccMerchantCurrency=Pay dccMerchantCurrencyDetails=Any fees and exchange rates are determined by your card issuer dccInformationalMessage=You may pay for this transaction in your home currency dccCardHolderDisclosure=Make sure you understand the costs of currency conversion as they may be different depending on whether you select your home currency or the transaction currency dccFooterText= dccError=Choose a currency dccSelectionError=Please Select an option below dccInitialRecurringWarning=Please note: This is a recurring payment and all future payments will be made in the currency you've selected dccInitialInstalmentWarning=Please note: This is an instalment payment and all future payments will be made in the currency you've selected dccReceiptInitialRecurringInstalmentWarning=Please note: This transaction and all future payments will be made in %s pleaseSelectLabel=(Please select) expiryMonthLabel=Month expiryYearLabel=Year startMonthLabel=Month startYearLabel=Year expiryMonthLongLabel=Expiry Month expiryYearLongLabel=Expiry Year startMonthLongLabel=Start Month startYearLongLabel=Start Year spinner=../images/ajax-loader-grey.gif spinnerAlt=Progress spinner animation helpCardType=The type of your card helpCardholderName=Your name as it appears on your card helpCardNumber=The long number on your card helpExpiryDate=The month and year of your expiry date helpStartDate=The month and year of your start date helpIssue=Required for some cards helpCsc=The Card Security Code is either the last three digits on the signature strip, or the four digit code found above the card number on the front cscImageAlt=Printed on the signature strip on the back or on the front of the card masked=**** **** ** edccReceiptDisclaimer=I have been offered a choice of currencies and agree to pay in %s. My choice is final.Dynamic Currency Conversion is offered by the merchant edccReceiptRetainNote=Retain this copy for statement verification edccReceiptIssueText=Issues with this transaction? edccReceiptHelp=help text %s edccAccountNumberText=Account Number cscImageUrl=../images/cscLocation.png cscImageUrl DESKTOP=../images/cscLocation.png cscImageUrl MOBILEPHONE=../images/cscLocation.png cscImageUrl TABLET=../images/cscLocation.png CARD=Pay by credit or debit card PAY PAL=Pay using your PayPal account KLARNA=Pay using your Klarna account ALIPAY=Pay using your Alipay account V_ME=Pay using your V.Me eWallet

MASTER_PASS=Pay using your MasterPass eWallet



IDEAL=Pay using your iDeal account GIRO PAY=Pay using your GiroPay account SOFORT=Pay using your SoFort account SOFORT AT=Pay using your SoFort AT account SOFORT IT=Pay using your SoFort IT account EDANKORT=Pay using your eDankort account DANKORT=Pay using your Dankort account MISTER CASH=Pay using your Mister Cash account PBBA=Pay using Pay By Bank App GOOGLE PAY=Pay using Google Pay labelCARD=Credit or debit card labelPAY PAL=PayPal labelKLARNA=Klarna labelALIPAY=Alipay labelV ME=V.Me labelMASTER PASS=MasterPass labelIDEAL=iDeal labelGIRO PAY=GiroPay labelSOFORT=SoFort labelSOFORT AT=SoFortAT labelSOFORT IT=SoFortIT labelEDANKORT=eDankort labelDANKORT=Dankort labelMISTER CASH=Mister Cash labelPBBA=Pay By Bank App imageUrlCARD=../images/logo ccards.gif imageUrlGOOGLE PAY=../images/logo googlepay.svg imageUrlKLARNA=../images/logo klarna.svg imageUrlPAY PAL=../images/logo paypal.png imageUrlALIPAY=../images/logo alipay.jpg imageUrlV ME=../images/markVme.png imageUrlIDEAL=../images/logo ideal.png imageUrlGIRO PAY=../images/logo giropay.png imageUrlSOFORT=../images/logo sofort de.png imageUrlSOFORT AT=../images/logo sofort at.png imageUrlSOFORT IT=../images/logo sofort it.png imageUrlEDANKORT=../images/logo edankort.png imageUrlDANKORT=../images/logo dankort.png imageUrlMISTER CASH=../images/logo mistercash.png imageUrlCARD DESKTOP=../images/logo ccards.gif imageUrlPBBA=../images/logo pbba.png imageUrlGOOGLE_PAY_DESKTOP=../images/logo_googlepay.svg imageUrlKLARNA_DESKTOP=../images/logo_klarna.svg imageUrlPAY_PAL_DESKTOP=../images/logo_paypal.png imageUrlPAYPAL ACCEPTANCE=../images/markPayPal.png imageUrlALIPAY DESKTOP=../images/logo alipay.jpg imageUrlIDEAL DESKTOP=../images/logo ideal.png imageUrlGIRO PAY DESKTOP=../images/logo giropay.png imageUrlSOFORT DESKTOP=../images/logo sofort de.png imageUrlSOFORT AT DESKTOP=../images/logo sofort at.png imageUrlSOFORT IT DESKTOP=../images/logo sofort it.png imageUrlEDANKORT DESKTOP=../images/logo_edankort.png imageUrlDANKORT DESKTOP=../images/logo dankort.png imageUrlMISTER CASH DESKTOP=../images/logo mistercash.png imageUrlCARD MOBILEPHONE=../images/logo ccards.gif imageUrlPBBA DESKTOP=../images/logo pbba.png imageUrlGOOGLE PAY MOBILEPHONE=../images/logo googlepay.svg imageUrlKLARNA MOBILEPHONE=../images/logo klarna.svg imageUrlPAY PAL MOBILEPHONE=../images/logo paypal.png imageUrlALIPAY MOBILEPHONE=../images/logo alipay.jpg imageUrlIDEAL MOBILEPHONE=../images/logo_ideal.png imageUrlGIRO PAY MOBILEPHONE=../images/logo giropay.png imageUrlSOFORT MOBILEPHONE=../images/logo sofort de.png imageUrlSOFORT AT MOBILEPHONE=../images/logo sofort at.png



imageUrlSOFORT IT MOBILEPHONE=../images/logo sofort it.png imageUrlEDANKORT MOBILEPHONE=../images/logo edankort.png imageUrlDANKORT MOBILEPHONE=../images/logo dankort.png imageUrlMISTER CASH MOBILEPHONE=../images/logo mistercash.png imageUrlPBBA MOBILEPHONE=../images/logo pbba.png imageUrlCARD TABLET=../images/logo ccards278x43.png imageUrlGOOGLE PAY TABLET=../images/logo googlepay.svg imageUrlKLARNA TABLET=../images/logo klarna.svg imageUrlPAY PAL TABLET=../images/logo paypal.png imageUrlALIPAY TABLET=../images/logo alipay.jpg imageUrlIDEAL TABLET=../images/logo ideal.png imageUrlGIRO PAY TABLET=../images/logo giropay.png imageUrlSOFORT TABLET=../images/logo sofort de.png imageUrlSOFORT AT TABLET=../images/logo sofort at.png imageUrlSOFORT IT TABLET=../images/logo sofort it.png imageUrlEDANKORT TABLET=../images/logo edankort.png imageUrlDANKORT TABLET=../images/logo dankort.png imageUrlMISTER CASH TABLET=../images/logo mistercash.png imageUrlMASTER PASS=../images/logo masterpass.png imageUrlPBBA TABLET=../images/logo pbba.png imageUrlMASTER PASS DESKTOP=../images/logo masterpass.png imageUrlMASTER PASS MOBILEPHONE=../images/logo masterpass.png imageUrlMASTER PASS TABLET=../images/logo masterpass.png imageUrlMASTER PASS MARK=../images/logo masterpass2.png imageUrlVISA CHECKOUT=../images/acc 99x34 wht01.png imageUrlVISA CHECKOUT DISABLED=../images/POS horizontal 99x34 dis01.png paymentMethodMarkImageLocation.MASTER PASS=../images/logo masterpass2.png paymentMethodError=Please choose a payment method AlternativePaymentNoJavascript=Payment method is not available due to your browser settings basketQuantity=Quantity basketItem=Item basketPrice=Price basketSubTotal=Total basketTotal=Amount logo=../images/barclaycard.png logo DESKTOP=../images/barclaycard.png logo MOBILEPHONE=../images/barclaycard.png logo TABLET=../images/barclaycard.png logoText=barclaycard helpIcon=../images/helpIcon.gif cardTypeEndingIn=ending in cardTypeExpires=Expires cardTypeExpiryDateFormat=MMM yyyy cardTypeMissing=No Card cardTypeVLabel=Visa cardTypeVAlt=Visa Card cardTypeVImageUrl=../images/cards/visa-logo cardTypeXLabel=Visa Debit cardTypeXAlt=Visa Debit Card cardTypeXImageUrl=../images/cards/visa-logo cardTypeELabel=Visa Electron cardTypeEAlt=Visa Electron Card cardTypeEImageUrl=../images/cards/visa-logo cardTypePLabel=Visa Corporate/Purchasing cardTypePAlt=Visa Corporate/Purchasing Card cardTypePImageUrl=../images/cards/visa-logo cardTypeRLabel=Mastercard Commercial Debit/PrePaid/Debit cardTypeRAlt=Mastercard Commercial Debit/PrePaid/Debit Card cardTypeRImageUrl=../images/cards/mastercard-logo cardTypeQLabel=Mastercard Purchasing/Commercial/Fleet/Park cardTypeQAlt=Mastercard Purchasing/Commercial/Fleet/Park Card cardTypeQImageUrl=../images/cards/mastercard-logo cardTypeMLabel=Mastercard



cardTypeMAlt=Mastercard cardTypeMImageUrl=../images/cards/mastercard-logo cardTypeSLabel=Maestro cardTypeSAlt=Maestro Card cardTypeSImageUrl=../images/cards/maestro cardTypeOLabel=Maestro cardTypeOAlt=Maestro Card cardTypeOImageUrl=../images/cards/maestro cardTypeALabel=Amex cardTypeAAlt=American Express Card cardTypeAImageUrl=../images/cards/amex-logo cardTypeBLabel=Amex Purchasing cardTypeBAlt=American Express Purchasing Card cardTypeBImageUrl=../images/cards/amex-logo cardTypeULabel=UnionPay cardTypeUAlt=UnionPay Card cardTypeUImageUrl=../images/cards/upi-card cardTypeUCLabel=UPI Credit cardTypeUCAlt=UPI Credit Card cardTypeUCImageUrl=../images/cards/upi-card cardTypeUDLabel=UPI Debit cardTypeUDAlt=UPI Debit Card cardTypeUDImageUrl=../images/cards/upi-card cardTypeUPLabel=UPI PrePaid cardTypeUPAlt=UPI PrePaid Card cardTypeUPImageUrl=../images/cards/upi-card cardTypeWLLabel=Business Account cardTypeWLAlt=Business Account Card cardTypeWLImageUrl=../images/cards/worldLine-logo cardTypeILabel=Discover cardTypeIAlt=Discover Card cardTypeIImageUrl=../images/cards/discover-logo cardTypeJLabel=JCB cardTypeJAlt=JCB Card cardTypeJImageUrl=../images/cards/jcb-logo cardTypeDLabel=Diners cardTypeDAlt=Diners Card cardTypeDImageUrl=../images/cards/dci-logo cardTypeUnknownLabel=Card cardTypeUnknownAlt=Card cardTypeUnknownImageUrl=../images/cards/unknown-card-curved newCardLink=Change newCardLinkTitle=Click to use a different card verifiedByVisaAltText=VERIFIED By VISA secureByVisaAltText=SECURE By VISA secureByVisaImgUrl=../images/markVisa mastercardIdCheckAltText=Mastercard ID Check mastercardIdCheckImgUrl=../images/markMastercard mastercardSecureCodeAltText=Mastercard SecureCode amexSafeKeyAltText=AMERICAN EXPRESS SafeKey amexSafeKeyImgUrl=../images/markAmex googlePayAltText=Google Pay googlePayImgUrl=../images/markGooglePay.svg upiAltText=UnionPay International upiImgUrl=../images/markUpi jcbJsecureAltText=JCB J/Secure jcbJsecureImgUrl=../images/markJCB masterpassAltText=Masterpass visaCheckoutAltText=Visa Checkout visaCheckoutUnavailableMsg=VISA Checkout is currently unavailable. Please use a different payment method payPalAltText=PayPal payerAuthIframeTitle=Authenticate your card transaction browserInfoTitle=Processing your order



```
acsPostTitle=Contacting card issuer - Barclaycard Checkout
acsHeading=Contacting card issuer
cscTitle=Card Security Code - Barclaycard Checkout
cscHeading=Card Security Code
dccHeading=Choose a payment option
dccMerchantText=The exchange rate is provided by %s as of %s. The DCC service is provided by the
merchant
facesReturnTitle=Return to shop - Barclaycard Checkout
facesReturnHeading=Return to Merchant site
indexHeading=PayPage
opalPostTitle=PayPage - Barclaycard
opalPostHeading=PayPage
sermepaPostTitle=PayPage - Barclaycard
sermepaPostHeading=PayPage
webRedirectTitle=PayPage - Barclaycard
webRedirectHeading=PayPage
progressIgnore=Please ignore the following elements whilst completing the form
submitOrderButtonHelp=Buttons will be disabled if the What's this? link clicked. Click on the
Close link to make the buttons active
basketSummary=List of items to be purchased including the price, quantity and sub-totals
indicateRequiredFieldsMessage1=Mandatory fields are marked with an asterisk (
requiredIndicator=*
optionalIndicator=If applicable
indicateRequiredFieldsMessage2=)
cardTypeNotFoundInlineMsg=Card type not accepted
cardTypeNotFoundTopMsg=Card type not accepted
cardTypeErrorInlineMsg=Card type not accepted
cardTypeErrorTopMsg=An error has occurred with your card type. Please try again
verifyErrorTopMsg=Please click %1$s then click %2$s
#ISO3166 Country Names
AFG=Afghanistan
ALA=\u00c5land Islands
ALB=Albania
DZA=Algeria
ASM=American Samoa
AND=Andorra
AGO=Angola
AIA=Anguilla
ATA=Antarctica
ATG=Antiqua and Barbuda
ARG=Argentina
ARM=Armenia
ABW=Aruba
AUS=Australia
AUT=Austria
AZE=Azerbaijan
BHS=Bahamas
BHR=Bahrain
BGD=Bangladesh
BRB=Barbados
BLR=Belarus
BEL=Belgium
BLZ=Belize
BEN=Benin
BMU=Bermuda
BTN=Bhutan
BOL=Bolivia, Plurinational State of
BES=Bonaire, Saint Eustatius and Saba
BIH=Bosnia and Herzegovina
BWA=Botswana
BRA=Brazil
IOT=British Indian Ocean Territory
BRN=Brunei Darussalam
BGR=Bulgaria
```



BFA=Burkina Faso BDI=Burundi KHM=Cambodia CMR=Cameroon CAN=Canada CPV=Cape Verde CYM=Cayman Islands CAF=Central African Republic TCD=Chad CHL=Chile CHN=China CXR=Christmas Island CCK=Cocos (Keeling) Islands COL=Colombia COM=Comoros COG=Congo COK=Cook Islands COD=Congo, The Democratic Republic of the CRI=Costa Rica CIV=C\u00f4te d'Ivoire HRV=Croatia CUB=Cuba CUW=Cura\u00e7ao CYP=Cyprus CZE=Czech Republic DNK=Denmark DJI=Djibouti DMA=Dominica DOM=Dominican Republic ECU=Ecuador EGY=Egypt SLV=El Salvador GNQ=Equatorial Guinea ERI=Eritrea EST=Estonia ETH=Ethiopia FLK=Falkland Islands (Malvinas) FRO=Faroe Islands FJI=Fiji FIN=Finland FRA=France GUF=French Guiana PYF=French Polynesia ATF=French Southern Territories GAB=Gabon GMB=Gambia GEO=Georgia DEU=Germany GHA=Ghana GIB=Gibraltar GRC=Greece GRL=Greenland GRD=Grenada GLP=Guadeloupe GUM=Guam GTM=Guatemala GGY=Guernsey GIN=Guinea GNB=Guinea-Bissau GUY=Guyana HTI=Haiti VAT=Holy See (Vatican City State) HND=Honduras HKG=Hong Kong



HUN=Hungary ISL=Iceland IND=India IDN=Indonesia IRN=Iran, Islamic Republic of IRQ=Iraq IRL=Ireland IMN=Isle of Man ISR=Israel ITA=Italy JAM=Jamaica JPN=Japan JEY=Jersey JOR=Jordan KAZ=Kazakhstan KEN=Kenya KIR=Kiribati PRK=Korea, Democratic People's Republic of KOR=Korea, Republic of KWT=Kuwait KGZ=Kyrgyzstan LAO=Lao People's Democratic Republic LVA=Latvia LBN=Lebanon LSO=Lesotho LBR=Liberia LBY=Libya LIE=Liechtenstein LTU=Lithuania LUX=Luxembourg MAC=Macao MKD=Macedonia, The former Yugoslav Republic of MDG=Madagascar MWI=Malawi MYS=Malaysia MDV=Maldives MLI=Mali MLT=Malta MHL=Marshall Islands MTQ=Martinique MRT=Mauritania MUS=Mauritius MYT=Mayotte MEX=Mexico FSM=Micronesia, Federated States of MDA=Moldova, Republic of MCO=Monaco MNG=Mongolia MNE=Montenegro MSR=Montserrat MAR=Morocco MOZ=Mozambique MMR=Myanmar NAM=Namibia NRU=Nauru NPL=Nepal NLD=Netherlands NCL=New Caledonia NZL=New Zealand NIC=Nicaragua NER=Niger NGA=Nigeria NIU=Niue NFK=Norfolk Island



MNP=Northern Mariana Islands NOR=Norway OMN=Oman PAK=Pakistan PLW=Palau PSE=Palestinian Territory, Occupied PAN=Panama PNG=Papua New Guinea PRY=Paraguay PER=Peru PHL=Philippines PCN=Pitcairn POL=Poland PRT=Portugal PRI=Puerto Rico QAT=Qatar REU=R\u00e9union ROU=Romania RUS=Russian Federation RWA=Rwanda BLM=Saint Barth\u00e9lemy SHN=Saint Helena, Ascension and Tristan da Cunha KNA=Saint Kitts and Nevis LCA=Saint Lucia MAF=Saint Martin (French part) SPM=Saint Pierre and Miquelon VCT=Saint Vincent and the Grenadines WSM=Samoa SMR=San Marino STP=Sao Tome and Principe SAU=Saudi Arabia SEN=Senegal SRB=Serbia SYC=Seychelles SLE=Sierra Leone SGP=Singapore SXM=Sint Maarten (Dutch part) SVK=Slovakia SVN=Slovenia SLB=Solomon Islands SOM=Somalia ZAF=South Africa SGS=South Georgia and the South Sandwich Islands SSD=South Sudan ESP=Spain LKA=Sri Lanka SDN=Sudan SUR=Suriname SJM=Svalbard and Jan Mayen SWZ=Swaziland SWE=Sweden CHE=Switzerland SYR=Syrian Arab Republic TWN=Taiwan, Province of China TJK=Tajikistan TZA=Tanzania, United Republic of THA=Thailand TLS=Timor-Leste TGO=Togo TKL=Tokelau TON=Tonga TTO=Trinidad and Tobago TUN=Tunisia TUR=Turkey



TKM=Turkmenistan TCA=Turks and Caicos Islands TUV=Tuvalu UGA=Uganda UKR=Ukraine ARE=United Arab Emirates GBR=United Kingdom USA=United States VGB=Virgin Islands, British VIR=Virgin Islands, U.S. URY=Uruguay UZB=Uzbekistan VUT=Vanuatu VEN=Venezuela, Bolivarian Republic of VNM=Viet Nam WLF=Wallis and Futuna ESH=Western Sahara YEM=Yemen ZMB=Zambia ZWE=Zimbabwe #Month abbreviations JANUARY=Jan FEBRUARY=Feb MARCH=Mar APRIL=Apr MAY=Mav JUNE=Jun JULY=Jul AUGUST=Aug SEPTEMPBER=Sep OCTOBER=Oct NOVEMBER=Nov DECEMBER=Dec Semafone.Error.CouldNotRetrieveCardDetails=Could not retrieve card details. Payment not successful learnMore=Learn More UrlVBV=https://www.visaeurope.com/making-payments/verified-by-visa UrlSBV=https://www.visa.co.uk/about-visa/visa-in-europe.html UrlMCIDC=https://www.mastercard.co.uk/en-gb/issuers/safety-security/identity-check.html UrlMCSC=https://www.mastercard.co.uk/en-gb/frequently-asked-questions.html#securecode UrlAMEX=https://www.americanexpress.com/uk/content/benefits/safekey/faqs.html?linknav=uksecuritycentre-safekey-faq UrlGooglePay=https://pay.google.com UrlUPI= UrlJCB= UrlPAY_PAL=https://www.paypal.com/uk/cgi-bin/webscr?cmd=xpt/cps/popup/OLCWhatIsPayPal-outside UrlMASTER PASS=https://www.mastercard.com/mc us/wallet/learnmore/en/GB tellMeMore=Tell me more continue=Continue redirectingToACSNoJS=We're authenticating your transaction. Please click the Continue button to proceed redirectingToACSHeading=Contacting your card issuer noJavaScriptReturnButton=Return to Merchant site noJavaScriptReturnToMerchantMessage=We have detected Javascript is disabled in your browser. Please follow the instructions above. Clicking the button below before your payment is completed may result in a cancelled transaction noJavaScriptNotificationHeading=Your transaction is almost complete noJavaScriptClickReturnToMerchant=Please click the Return to Merchant site button below to continue noJavaScriptReturnText=To return to the Merchant site, please click the Continue button below paymentDetailsFooterSummary=Payment Summary surchargeHeader=Please note, some credit cards attract a surcharge which can vary according to the type of credit card used. Debit cards do not attract a surcharge surchargeHeaderIconAlt=Accepted card types acceptedCardTypeText=Accepted Card Types and surcharges: updateTotal=Update Total



updateTotalErrorTopMsg=Please click %1\$s then click %2\$s updateTotalEmptyTopMsg=Please select a card type and click %1\$s again cardTypeDetectedHelp=The Card Type as detected from Card Number # EDCC Receipt fields edccReceiptHeading=EDCC Receipt transactionDate=Transaction Date/Time: %1\$s authorisationCodeText=Authorisation Code: authorisationCode=%1\$s transactionAmountText=Transaction Amount: transactionAmount=%1\$s %2\$s originalAmount=Original amount: %1\$s %2\$s exchangeRate=Exchange Rate: %1\$s margin=Margin: %1\$s dccSource=DCC Source: %1\$s merchantCountry=Merchant Country: %1\$s edccReceiptReturnButton=Return to merchant merchantNameHeading=Merchant transactionTypeCard=Card transactionTypeHeading=Transaction Type dateFormat=dd/MM/yyyy dccErrorFromCurrency=From currency value not found dccErrorToCurrency=To currency value not found dccErrorMarginRate=Margin rate values not found dccErrorExchangeRate=Exchange Rate not found dccDetailsNotFound=DCC details not found expiryMonthPlaceholder= expiryYearPlaceholder= errorMsgIcon=../images/dcc error.png startAndExpiryMonthMMFormatPlaceholder=mm startAndExpiryMonthMMMFormatPlaceholder=mmm startAndExpiryYearYYFormatPlaceholder=yy startAndExpiryYearYYYYFormatPlaceholder=yyyy startAndExpiryYearYYYYFormatPlaceholderConcatenate=or btnStatusEnabledText=button is enabled btnStatusDisabledText=button is disabled, please enter valid details whatIsCSCInlineAdditionalInformation=opens inline whatIsCSCPopupAdditionalInformation=opens as pop-up accessKeyAnnouncement=Click Complete purchase to complete your purchase, or Cancel to go back errorAlert=Error: errorMessageCountText=There are {0} error(s) on the page errorSummaryText=Error: vbvAcceptanceMark=Payments Secure with Visa mcAcceptanceMark=Safe Shopping with Mastercard ID Check amexAcceptanceMark=American Express SafeKey Payments Accepted upiAcceptanceMark=UnionPay International jcbAcceptanceMark=J/Secure Payments Accepted googlepayAcceptanceMark=Google Pay Payments Accepted paypalAcceptanceMark=PayPal - Learn More masterpassAcceptanceMark=Masterpass -

5.1.2 Property File Notes

Text label	Description
headerText	Text to appear in header above Card Entry Panel (HTML only rendered when this is not empty)
cardPanelText	Text to appear after payment details legend but before any card related fields (HTML only rendered when this is not empty)
footerText	Text to appear after the buttons (HTML only rendered when this is not empty)
progressHeader	Header text displayed on progress dialog box



Text label	Description
cardType%Label	The value of cardType%Label needs to match the CardOptions attribute "type" defined in the store configuration file; where % is the Card ID as defined in Barclaycard Smartpay.
	E.g. cardTypeBLabel=Amex Purchasing
cardType%ImageUrl	The URL for the icon that appears to the right of the card number on the Payment Page; where % is the Card ID as defined in Barclaycard Smartpay.
	E.g.cardTypeBImageUrl=/images/cards/American-express-curved-32px.png
cardType%Alt	The alternative text description shown when the card image cannot be displayed; where $\%$ is the Card ID as defined in Barclaycard Smartpay.
	E.g.cardTypeBAlt=American Express Purchasing Card

5.2 Internationalisation Language Support

The Payment Page and its error pages can support different languages on a per-store basis by specifying the locale in the store configuration file. Please discuss your requirements with your consultant, who can assist you in configuring the key-value pairs described in the table above to their respective localised values.



Chapter 6 CSS Classes and IDs

There are a number of CSS classes and IDs that you can customise in the style sheets, which enable you to format HTML tags in different ways.

Classes apply to multiple elements of a page, and when used in a CSS file they consist of the class name preceded by a dot (.), followed by HTML tags in {} brackets as shown below:

.classname {html tag}

IDs apply to only one element on each page. They consist of the ID name preceded by a hash (#) and are followed by html tags in {} brackets as shown below:

#IDname {html tag}

All the following Classes and IDs are specified in paypage.jsp (which can be found in PayPageST-n.nn.nnn.war\pages\).

6.1 Classes

Class Name	Description
acceptanceMark	Accepted scheme marker
acceptanceMarkImg	Accepted scheme marker image file
acceptanceMarkLink	Accepted scheme marker link
acceptedCardLogoImg	Accepted card logo image
basketFooter	Payment basket footer
basketItemFooter	Item within payment basket footer
basketItemHeader	Item within payment basket header
basketItemImage	Image of item within payment basket header
basketItemPriceFooter	Price of item within payment basket footer
basketItemWithImage	Item with image within payment basket header
basketPriceHeader	Payment basket item price header
basketQtyHeader	Payment basket item quantity header
basketSubTotalHeader	Payment basket sub-total header
bodyText billingAddress	Body text used in billing address text (name, address line1, city, etc.)
bodyText footnote	Body text used in footnotes
bodyText formInput	Body text used in form input
bodyText formText	Body text used in form text
bodyText shippingAddress	Body text used in shipping address text (name, address line1, city, etc.)
bodyText visaCheckoutCardTypeValue	No longer used (Visa Checkout)
bodyText	Regular body text
cancelButton btn secondary	Cancel transaction button
cardArt image	Card art image file
cardArt spacer	Card art spacer
cardType	Card type
cardTypeImage	Card type image
centered	Centres elements



Class Name	Description
chargeFooter	Payment basket charges footer
clear	A clear DIV
closeDialogIcon	Hyperlink icon to close the pop-up dialog box
dateDropDownLabel	Label of date selection dropdown box
description	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
dialogTitle	Title text of pop-up
errorCount	Number of error messages in message panel
errorText	Error message text
forceButton btn primary	Force card number or CSC button
formInput csc	CSC input form field
formInput	Payment Page input form field
formLabel	Payment Page form label
formSection required	Required form section
formSection surcharge	Surcharge form section
formSection topRow	Top row of form section
formSection visaCheckoutSurchargeWarning	No longer used (Visa Checkout)
formSection	DIV containing all elements related to the input in paypage.jsp
hidden	Hides an element (e.g. text not displayed is available to screen readers)
infoText	Information message text
inlineText	Text displayed inline
inlineValid	Text for inline validation error
labelHelpImg	IMG element help icons on paypage.jsp
labelHelpImgDynamic	Dynamic date field label help image
legend	Defines an element's caption
link	Defines a hyperlink
link visaCheckoutChangeCard	No longer used (Visa Checkout)
linkText	Hyperlink text
logo	DIV surrounding logo IMG
logolmg	IMG element on paypage.jsp for logo image
newCardButton btn-link	Link for new card button
paymentMethodVISA_CHECKOUT_DISABLED	No longer used (Visa Checkout)
paynowButtonStatus btn primary submit- PayNow	Default submit payment details button status
required	Indicator for mandatory form fields
requiredMessage	Message explaining how required fields are marked
requiredMessagePanel	Panel containing required fields message
resetButton btn secondary	Reset field button
secureModeText	No longer used (Semafone)
semafoneSecureMode	No longer used (Semafone)



Class Name	Description
subFormLabel	Style for expiry date fields (month and year)
subFormLabelDynamic	Dynamic date input label
submitButton btn primary submit-PayNow	Default submit payment details button
submit-VisaCheckout visaCheckoutButton v- checkout-wrapper	No longer used (Visa Checkout)
surchargeHeaderInfo	Style for list of accepted cards with surcharges
surchargeHeaderSection	Header style for list of accepted cards with surcharges
text	Tooltip text
title	Heading title
tooltip	SPAN element that holds the tooltip
tooltipBottom	Bottom of tooltip
tooltipText	Tooltip text
v-button	No longer used (Visa Checkout)
verifyButton btn primary	Verify button
visaCheckoutOptionHelp v-learn v-learn- default	No longer used (Visa Checkout)
visaCheckoutPanel	No longer used (Visa Checkout)
visaCheckoutPaymentMethod	No longer used (Visa Checkout)
visaCheckoutSurchargeWarning	No longer used (Visa Checkout)

6.2 IDs

The following IDs are available:

ID Name	Description
about	DIV holding the 'about' iFrame
about_iframe	An iFrame holding the 'about' details
aboutMasterpass	No longer used (Masterpass)
address	Customer's address
addressLabel	Label for address within the address panel
addressPanel	DIV holding all address details on paypage.jsp
addressSection	Address section within address panel
alertErrorlconHiddenMessage	Hidden error icon within message panel
amexAcceptanceMark	Indicator showing American Express SafeKey is accepted
amexAcceptanceMarkImg	American Express SafeKey IMG on paypage.jsp
amexAcceptanceMarkLink	Link to information on American Express SafeKey
amount	Purchase amount
amountLabel	Purchase amount label
analyticsPanel	Panel holding analytics.jsp
basketChargeAmount	Payment basket charge amount
basketChargeType	Payment basket charge type
basketHeader	Payment basket header
basketItemTotal	Payment basket items total



ID Name	Description
basketPanel	Panel holding payment basket details
basketSurchargeAmount	Payment basket surcharge amount
basketSurchargeAmountLabel	Payment basket surcharge amount label
basketSurchargeAmountPanel	Panel holding payment basket surcharge amounts
basketTable	Table showing basket details on paypage.jsp
basketTotalAmount	Payment basket total amount
basketTotalAmountLabel	Payment basket total amount label
basketTotalAmountPanel	Panel holding payment basket total amount details
billingAddressCity	Billing address city
billingAddressCountry	Billing address country
billingAddressCounty	Billing address county
billingAddressHeader	Billing address header
billingAddressLine1	Billing address line 1
billingAddressLine2	Billing address line 2
billingAddressName	Billing address name
billingAddressPanel	Panel holding billing address details
billingAddressPostCode	Billing address post code
btnCancel	Cancel button
btnGetCardType	Get card type button
btnSubmit	Submit button
btnUpdateTotal	Update total button
btnVisaCheckout	No longer used (Visa Checkout)
cardDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
cardEntryForm	Payment card details entry form
cardEntryPanel	Panel holding payment card details entry form
cardholderName	Cardholder's name
cardholderNameDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
cardholderNameError	Cardholder name error
cardholderNameHelpPanel	Panel holding cardholder name help
cardholderNameLabel	Cardholder name field label
cardholderNameLabelHelpIcon	IMG element for cardholder name field label
cardholderNameLabelPanel	Panel holding cardholder name field label
cardholderNameRequired	Indicates if cardholder name field is mandatory
cardholderNameSection	DIV surrounding all cardholder name related elements
cardholderNameToolTip	Tool tip for cardholder name
cardholderNameTooltipText	Text displayed by tool tip for cardholder name
cardNumber	Card number (i.e. PAN)
cardNumberError	Card number error



ID Name	Description
cardNumberHelpPanel	Panel holding card number name help
cardNumberLabel	Card number name field label
cardNumberLabelHelpIcon	IMG element for card number name field label
cardNumberLabelPanel	Panel holding card number name field label
cardNumberRequired	Indicates if card number name field is mandatory
cardNumberSection	DIV surrounding all card number name related elements
cardNumberToolTip	Tool tip for card number name
cardNumberTooltipText	Text displayed by tool tip for card number name
cardPanelText	Text displayed in payment details card panel
cardType	Card type
cardTypeDescription	Description of card type
cardTypeDetection	Automatically detects card type
cardTypeDetectionHelpPanel	Help panel for card type detection
cardTypeDetectionHelpPanellcon	Icon for help panel for card type detection
cardTypeDetectionLabel	Label for card type detection element
cardTypeDetectionLabelPanel	Panel holding label for card type detection element
cardTypeDetectionSection	Section holding card type detection details
cardTypeError	Card type error
cardTypeHelpPanel	Help panel for card type
cardTypeLabel	Label for card type element
cardTypeLabelHelpIcon	Icon for help panel for card type
cardTypeLabelPanel	Panel holding label for card type element
cardTypeRequired	Indicates if card type field is mandatory
cardTypeSection	DIV surrounding all card type related elements
cardTypeToolTip	Tool tip for card type name
cardTypeTooltipText	Text displayed by tool tip for card type name
ссс	
chargesPanel	Basket footer charges panel
closeCSCDesc	Hyperlink used to close the CSC description dialog
closeCSClcon	Icon for closeCSCDesc
closeCSClconImg	IMG element for CSC icon
closeCSCLink	SPAN element displaying the text of the link to close the CSC description dialog
commands	Table containing command buttons
completeCancelPanel	Manual authorisation panel when using inline mode
confirmCardExpiryLabel	SPAN containing label and description
confirmCardholderName	Confirm cardholder's name
confirmCardholderNameDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
confirmCardholderNameError	Confirm cardholder name error



ID Name	Description
confirmCardholderNameHelpPanel	Panel holding confirm cardholder name help
confirmCardholderNameLabel	Confirm cardholder name field label
confirmCardholderNameLabelHelpIcon	IMG element for confirm cardholder name field label
confirmCardholderNameLabelPanel	Panel holding confirm cardholder name field label
confirmCardholderNameRequired	Indicates if confirm cardholder name field is mandatory
confirmCardholderNameSection	DIV surrounding all confirm cardholder name related elements
confirmCardholderNameToolTip	Tool tip for confirm cardholder name
confirmCardholderNameTooltipText	Text displayed by tool tip for confirm cardholder name
confirmCardLabel	Confirm card label
confirmCardLabelPanel	Panel holding card label
confirmCardSchemePanel	Panel holding card scheme
confirmCardTypeLabel	Confirm card type label
confirmCheck1	Checkbox 1 input
confirmCheck1Description	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
confirmCheck1Error	Checkbox error
confirmCheck1HelpPanel	Panel holding checkbox help
confirmCheck1Label	Checkbox field label
confirmCheck1LabelHelpIcon	IMG element for checkbox field label
confirmCheck1LabelPanel	Panel holding checkbox field label
confirmCheck1Required	Indicates if checkbox field is mandatory
confirmCheck1Section	DIV surrounding all checkbox related elements
confirmCheck1ToolTip	Tool tip for checkbox
confirmCheck1TooltipText	Text displayed by tool tip for checkbox
confirmCheck2	Checkbox 2 input
confirmCheck2Description	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
confirmCheck2Error	Checkbox error
confirmCheck2HelpPanel	Panel holding checkbox help
confirmCheck2Label	Checkbox field label
confirmCheck2LabelHelpIcon	IMG element for checkbox field label
confirmCheck2LabelPanel	Panel holding checkbox field label
confirmCheck2Required	Indicates if checkbox field is mandatory
confirmCheck2Section	DIV surrounding all checkbox related elements
confirmCheck2ToolTip	Tool tip for checkbox
confirmCheck2TooltipText	Text displayed by tool tip for checkbox
confirmCsc	Confirm CSC card security code
confirmCscApplicable	Indicates if confirm CSC is applicable
confirmCscApplicablePanel	Panel holding elements for confirm CSC is applicable
confirmCscDescLink	Hyperlink to CSC description popup



ID Name	Description
confirmCscDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
confirmCscError	Error message for confirm CSC
confirmCscInlineLink	Hyperlink to confirm CSC inline description
confirmCscInlinePanel	Panel holding elements for confirm CSC inline panel
confirmCscInlineText	Confirm CSC inline description
confirmCscLabel	Confirm CSC inline label
confirmCscLabelHelpIcon	IMG element for confirm CSC label help icon
confirmCscLabelHelpPanel	Panel holding elements for confirm CSC label help
confirmCscLabelPanel	Confirm CSC label panel
confirmCscRequired	Confirm CSC is required
confirmCscSection	Confirm CSC section
confirmCscToolTip	Confirm CSC tooltip
confirmCscTooltipText	Confirm CSC tooltip text
confirmPaymentDetailsHeader	SPAN for payment details header
confirmPaymentDetailsPanel	DIV containing all related elements for payment details
confirmWhatIsCSCInlineLink	Hyperlink to inline 'What is CSC' text
confirmWhatIsCSCLink	Hyperlink to 'What is CSC' popup
crLabel-span	No longer used (Semafone Call Reference label)
csc	Card Security Code
cscApplicable	Indicates if CSC is applicable
cscApplicablePanel	Panel holding elements for CSC applicable
cscBottomImage	Any other image on the cscDialog after the cscRightImage
cscDescLink	'What is CSC' link which is used to open the CSC help popup
cscDescription	Description of CSC
cscDescriptionBody	DIV element for CSC text description and images
cscDialog	DIV element containing CSC description dialog
cscDialogContent	Contents of CSC description popup
cscDialogTitle	Title of CSC description popup
cscError	Invalid CSC error message
cscHeading	DIV surrounding h1 on cscDialog.jsp
cscImage	IMG element on cscDialog.jsp
cscInlineLink	Hyperlink to CSC inline description
cscInlinePanel	Panel containing CSC inline description elements
cscInlineText	Text for CSC inline description
cscLabel	Label for CSC field
cscLabelHelpIcon	IMG element for CSC label help
cscLabelHelpPanel	Panel containing elements for CSC label help
cscLabelPanel	Panel containing elements for CSC label
cscRequired	Indicates if CSC is required



ID Name	Description
cscRightImage	CSC location image
cscSection	DIV containing all CSC elements in paypage.jsp
cscText	Text description on the cscDialog page
cscToolTip	Tooltip for CSC field
cscTooltipText	Text for CSC tooltip
ctxPath	SPAN containing hidden merchant URL context path
customerAddressHeader	Customer's address panel header
customerAddressPanel	Panel containing elements of customer's address
dialogDesc	DIV containing elements of a popup dialog box
dialogTitleHtwo	Dialog popup title (heading level 2)
encryptedPaymentToken	Hidden element for encrypted card token
errorlcon	IMG element for standard error on paypage.jsp
errorlconDiv	DIV holding error icon
errorMessageCount	Number of error messages in the message panel
errorMessageDiv	DIV holding elements of the error message panel
errorMessageList	List of error messages specified by id="\${error.key}_list"
expiryDateError	Invalid expiry date
expiryDynamicDate	Expiry date dynamic field
expiryDynamicDateToolTip	Expiry date dynamic field tooltip
expiryDynamicDateToolTipText	Text for expiry date dynamic field tooltip
expiryLabel	Label for expiry date field
expiryLabelHelpIcon	IMG element for expiry date help icon
expiryLabelHelpPanel	SPAN element containing the expiry date label help panel
expiryLabelPanel	SPAN element containing the expiry date label panel
expiryMonth	Dropdown expiry date month field
expiryMonthDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
expiryMonthLabel	Label for expiry date month dropdown
expiryMonthLabel1	Label for expiry date month input field
expiryMonthRequired	Indicates if expiry date month is required
expiryMonthText	Text in expiry date month field
expiryMonthTextToolTip	Tooltip for text in expiry date month field
expiryMonthTextTooltipText	Tooltip text for expiry date month field text
expiryMonthToolTip	SPAN element that holds the expiry month tooltip
expiryMonthTooltipText	Text for expiry month tooltip
expiryRequired	Indicates if expiry date is required
expirySection	DIV containing all the related elements in paypage.jsp
expiryYear	Dropdown expiry date year field
expiryYearDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner



ID Name	Description
expiryYearLabel	Label for expiry date year dropdown
expiryYearLabel1	Label for expiry date year input field
expiryYearRequired	Indicates if expiry date year is required
expiryYearText	Text in expiry date year field
expiryYearTextToolTip	Tooltip for text in expiry date year field
expiryYearTextTooltipText	Tooltip text for expiry date year field text
expiryYearToolTip	SPAN element that holds the expiry year tooltip
expiryYearTooltipText	Text for expiry year tooltip
footer	DIV element holding the footer
footerText	DIV element for displaying the footer text
forceCardNumber	Button to force card number
forceCsc	Button to force CSC
goods	Description of the goods purchased
goodsLabel	Label for goods purchased panel
googlepayAcceptanceMark	Indicator showing Google Pay is accepted
googlepayAcceptanceMarkImg	Google Pay IMG on paypage.jsp
googlepayAcceptanceMarkLink	Link to information on Google Pay
googlepayButtonHolder	DIV holding the Google Pay payment button
googlePayConfig	Applies Google Pay configuration
headerText	DIV element for displaying the header
ifAvailable	Text to display to the right of the issue field
indicateRequiredFieldsPanel	DIV containing message lines describing mandatory fields indication
infolcon	Information message icon
infolconDiv	DIV containing information message
infoMessage	Information message text
infoMessageDiv	DIV containing an information messages
infoMessagePanel	Panel containing information messages
inputboxExpiryDatePanelMonth	Expiry date month input box panel
inputboxExpiryDatePanelPadding	Expiry date month input box panel padding
inputboxExpiryDatePanelYear	Expiry date year input box panel
inputboxExpiryDynamicDatePanel	Expiry date month dynamic input box panel
inputboxExpiryDynamicDatePanelPadding	Expiry date month dynamic input box panel padding
inputboxPanelMonth	Input panel for month
inputboxPanelPadding	Month input panel padding
inputboxPanelYear	Input panel for year
inputboxStartDynamicDatePanel	Dynamic input panel for card start date
inputboxStartDynamicDatePanelPadding	Padding for dynamic input panel for card start date
issue	Card issue number
issueDescription	Description of card issue number
issueError	Invalid card issue number



ID Name	Description
issueField	SPAN element containing the issue number panel
issueLabel	Issue number label
issueLabelHelpIcon	IMG element for card issue help icon
issueLabelHelpPanel	SPAN element containing the issue number label help panel
issueLabelPanel	SPAN element containing the issue number label panel
issueRequired	Indicates if card issue is required
issueSection	DIV containing all the CSC related elements in paypage.jsp
issueToolTip	SPAN element that holds the issue number tooltip
issueTooltipText	Text for issue number tooltip
javaEnabled	Hidden field used to detect if the user's browser has Java enabled
jcbAcceptanceMark	Indicator showing JCB J/Secure is accepted
jcbAcceptanceMarkImg	IMG element for JCB/Secure acceptance
jcbAcceptanceMarkLink	Link for further information on JCB J/Secure
jsCardOptions	Calls card options javascript
jsCardOptionsHelper	Calls card options helper javascript
jsCardScheme	Calls card scheme javascript
jsCardType	Calls card type javascript
jsEnabled	Hidden field used to detect if the user's browser has JavaScript enabled
jsForceValidation	Javascript for force inline validation
jsValidation	Javascript for inline validation
kountError	Hidden field to detect Kount error
kountSessionId	Hidden field to detect Kount session ID
manualAuthTitle	Title of manual authorisation panel
masterpassAcceptanceMark	No longer used (Masterpass)
masterpassAcceptanceMarkImg	No longer used (Masterpass)
masterpassAcceptanceMarkLink	No longer used (Masterpass)
mcAcceptanceMark	Indicator showing Mastercard Secure Code is accepted
mcAcceptanceMarkImg	IMG element for Mastercard Secure Code
mcAcceptanceMarkLink	Link for further information on Mastercard Secure Code
message	Card validation message SPAN element
messageCount	Number of error messages displayed in message panel
messagePanel	Panel containing error messages
messagePanelDiv	DIV element containing message panel
newCardLink	Details of payment link (e.g. title, image location)
nonJsKountLogoFrame	Logo frame for Kount when browser Javascript is not enabled
payerAuthDialog	DIV element containing the payer authentication dialog
payerAuthDialogContent	DIV element containing the payer authentication dialog contents
payerAuthIframe	iFrame where payer authentication screen will be displayed
payerAuthPostPanel	Payer authentication panel when using Secure Hosted Payment Page in inline mode



ID Name	Description
paymentDetailsPanel	Panel containing all payment details
paymentDetailsTitle	Title of payment details panel
paymentMethod	Individual payment method
paymentMethodHeader	Header for payment methods panel
paymentMethodPanel	Panel containing list of payment methods
paymentMethods	List of available payment methods
paynowButtonHolder	Hold default submit payment button
раураде	DIV element for entire page elements inside the body
payPageConfig	Hosted Payment Page configuration
paypageHeading	DIV surrounding Payment Page header, h1 on paypage.jsp
paypalAcceptanceMark	Indicator showing PayPal is accepted
paypalAcceptanceMarkImg	IMG element for Pay Pal
paypalAcceptanceMarkLink	Link for further information on PayPal
postCode	Customer's address post code
postCodeLabel	Label for post code within the address panel
postcodeSection	Post code section within address panel
ppLogo	Company logo on Payment Page
ppLogoImg	IMG element on paypage.jsp for company logo
progressTextInfo	Message displayed when processing transaction
purchaseDetailsAmount	Item cost in main purchase details panel
purchaseDetailsFooterAmount	Item cost in purchase details footer panel
purchase Details Footer Amount Label	Label for item cost in purchase details footer panel
purchaseDetailsFooterAmountPanel	Purchase details item cost footer panel
purchase Details Footer Header	Header for purchase details footer
purchase Details Footer Panel	Panel containing purchase details item costs
purchaseDetailsFooterSurchargeAmount	Item surcharge in purchase details footer panel
purchaseDetailsFooterSurchargeAmountLabel	Label for item surcharge in purchase details footer panel
purchase Details Footer Surcharge Amount Panel	Purchase details item surcharge footer panel
purchaseDetailsFooterTotalAmount	Total amount in purchase details footer
purchase Details Footer Total Amount Label	Label for total amount in purchase details footer
purchase Details Footer Total Amount Panel	Panel holding total amount in purchase details footer
purchase Details Goods	Description of purchased item
purchase Details Header	Header for details of purchased items
purchase Details Panel	Panel holding details of purchased items
purchase Details Surcharge Amount	Item surcharge in purchase details main panel
purchase Details Total Amount	Total amount in purchase details main panel
requiredFieldsMessage1	First line of required fields message
requiredFieldsMessage2	Second line of required fields message
requiredIndicator	Character used to indicate mandatory fields
resetCardNumber	Button to reset card number



ID Name	Description
resetCsc	Button to reset CSC
resetPayment	Button to reset payment
screenColorDepth	Hidden field used to detect screen colour depth of user's browser
screenResolution	Hidden field used to detect screen resolution user's browser
secureModeOff	No longer used (Semafone)
secureModeOffText	No longer used (Semafone)
secureModeOn	No longer used (Semafone)
secureModeOnText	No longer used (Semafone)
security-mode-off	No longer used (Semafone)
security-mode-on	No longer used (Semafone)
semafoneCallReference	No longer used (Semafone)
semafoneCardNumberPanel	No longer used (Semafone)
semafoneCardType	No longer used (Semafone)
semafoneCardTypeLabel	No longer used (Semafone)
semafoneCardTypeLabelPanel	No longer used (Semafone)
semafoneCRLabel	No longer used (Semafone)
semafoneCscPanel	No longer used (Semafone)
semafoneDiv	No longer used (Semafone)
semafoneDpmUrl	No longer used (Semafone)
semafoneMode	No longer used (Semafone)
semafonePanel	No longer used (Semafone)
semafoneSessions	No longer used (Semafone)
semafoneVersion	No longer used (Semafone)
shippingAddressCity	Shipping address city
shippingAddressCountry	Shipping address country
shippingAddressCounty	Shipping address county
shippingAddressHeader	Shipping address header
shippingAddressLine1	Shipping address line 1
shippingAddressLine2	Shipping address line 2
shippingAddressName	Shipping address name
shippingAddressPanel	Panel holding shipping address details
shippingAddressPostCode	Shipping address post code
startDateError	Invalid start date
startDynamicDate	Start date dynamic field
startDynamicDateToolTip	Start date dynamic field tooltip
startDynamicDateToolTipText	Text for start date dynamic field tooltip
startLabel	Start date label
startLabelHelpIcon	Start date label help icon
startLabelHelpPanel	Start date label help panel
startLabelPanel	Start date label panel



ID Name	Description
startMonth	Start month field
startMonthDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
startMonthLabel	Start month field label
startMonthRequired	Indicates if start month is required
startMonthText	Text in start month field
startMonthTextLabel	Label for start month text
startMonthTextToolTip	Tooltip for start month text
startMonthTextTooltipText	Tooltip text for start month text
startMonthToolTip	Start month field tooltip
startMonthTooltipText	Start month field tooltip text
startRequired	Indicates if start date is required
startSection	DIV containing all CSC related elements in paypage.jsp
startYear	Start year field
startYearDescription	SPAN element containing text within the label element. For web accessibility this allows an audio description of the field assuming the styling is done in an appropriate manner
startYearLabel	Start year field label
startYearRequired	Indicates if start year is required
startYearText	Text in start year field
startYearTextLabel	Label for start year text
startYearTextToolTip	Tooltip for start year text
startYearTextTooltipText	Tooltip text for start year text
startYearToolTip	Tooltip for start year field
startYearTooltipText	Start year tooltip text
storeName	Merchant's store display name
submitHelp	Help for submit payment button
surchargeAmount	Surcharge amount for an item
surchargeAmountLabel	Label for surcharge amount
surchargeHeaderInfo	Surcharge header information
surchargeHeaderSection	Section holding surcharge header
surchargeHeaderText	Text in surcharge header
surchargeInfolcon	Icon for surcharge information
timezone	Hidden field used to detect time zone of user's browser
totalAmount	Purchase details total amount
totalAmountLabel	Purchase details total amount label
txnref	Hidden field for transaction reference
updateTotalSelectedCard	Update total amount of selected card
upiAcceptanceMark	Indicator showing UPI is accepted
upiAcceptanceMarkImg	UPI IMG on paypage.jsp
upiAcceptanceMarkLink	Link to information on UPI



ID Name	Description
vbvAcceptanceMark	Indicator showing Visa Secure is accepted (previously known as Verified By Visa)
vbvAcceptanceMarkImg	Visa Secure IMG on paypage.jsp
vbvAcceptanceMarkLink	Link for further information on Visa Secure
visaCheckout	No longer used (Visa Checkout)
visaCheckoutAddressChangeWarning	No longer used (Visa Checkout)
visaCheckoutAddressChangeWarningText	No longer used (Visa Checkout)
visaCheckoutCardExpiry	No longer used (Visa Checkout)
visaCheckoutCardExpiryLabel	No longer used (Visa Checkout)
visa Checkout Card Expiry Label Helpl con	No longer used (Visa Checkout)
visaCheckoutCardExpiryLabelHelpPanel	No longer used (Visa Checkout)
visaCheckoutCardExpiryValue	No longer used (Visa Checkout)
visaCheckoutCardNumber	No longer used (Visa Checkout)
visaCheckoutCardNumberHelpPanel	No longer used (Visa Checkout)
visaCheckoutCardNumberLabel	No longer used (Visa Checkout)
visaCheckoutCardNumberLabelHelpIcon	No longer used (Visa Checkout)
visaCheckoutCardNumberLabelPanel	No longer used (Visa Checkout)
visaCheckoutCardNumberValue	No longer used (Visa Checkout)
visaCheckoutCardType	No longer used (Visa Checkout)
visaCheckoutCardTypeHelpPanel	No longer used (Visa Checkout)
visaCheckoutCardTypeLabel	No longer used (Visa Checkout)
visaCheckoutcardTypeLabelHelpIcon	No longer used (Visa Checkout)
visaCheckoutCardTypeLabelPanel	No longer used (Visa Checkout)
visaCheckoutCardTypeValue	No longer used (Visa Checkout)
visaCheckoutChangeCardLink	No longer used (Visa Checkout)
visaCheckoutExpiryLabelPanel	No longer used (Visa Checkout)
visaCheckoutOptionHelp	No longer used (Visa Checkout)
visaCheckoutPaymentDetailsPanel	No longer used (Visa Checkout)
visa Checkout payment Details Title	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryAmount	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryAmountLabel	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryAmountValue	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryPanel	No longer used (Visa Checkout)
visaCheckoutPaymentSummarySurcharge	No longer used (Visa Checkout)
visaCheckoutPaymentSummarySurchargeLabel	No longer used (Visa Checkout)
visaCheckoutPaymentSummarySurchargeValue	No longer used (Visa Checkout)
visaCheckoutpaymentSummaryTitle	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryTotal	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryTotalLabel	No longer used (Visa Checkout)
visaCheckoutPaymentSummaryTotalValue	No longer used (Visa Checkout)
visaCheckoutSurchargeWarning	No longer used (Visa Checkout)



ID Name	Description
visaCheckoutSurchargeWarningText	No longer used (Visa Checkout)
whatIsCSCInlineLink	Hyperlink to display 'What is CSC' inline text
whatIsCSCLink	Hyperlink to display 'What is CSC' popup dialog



Chapter 7 Web Accessibility and EQA/DDA Compliance

From version 2.7.000 the Payment Page supports the principles of web accessibility. This assists you in designing your page to comply with disability and equality regulations on the accessibility of websites to people of all abilities.

Web accessibility means making your website accessible to <u>all</u> web users, whether they are disabled or not, using a variety of devices and browsers. Although the Payment Page has been designed to support web accessibility principles, it is your responsibility to ensure pages are accessible, which depends largely on the styles and text properties.

The main categories of disability that web accessibility guidelines address are:

- *Visual* Blindness, impaired sight, colour-blindness.
- Hearing Deafness, impaired hearing.
- Motor skills Inability to use a mouse, slow response time, limited fine motor control.
- Cognitive Learning disabilities, inability to remember or focus on large amounts of information.

For detailed information on web accessibility, please refer to the many resources on the Internet. For example, the *W3C Introduction to Web Accessibility* at <u>http://www.w3.org/WAI/intro/accessibility.php</u>

7.1 Web Accessibility and the Law

If a business has a website, it should be accessible to disabled users. If your website does not meet certain design standards, then you could be sued for discrimination.

Since the introduction in England, Scotland and Wales of the Disability Discrimination Act (DDA) in 1995, subsequently replaced by the Equality Act 2010 (EQA) in October 2010, it has become the duty of anyone providing a public service to ensure that they do not "...discriminate against a disabled person by refusing to provide any service which it provides to members of the public."

Although these acts do not specifically refer to websites, it is generally accepted that the reference to the *"provision of any service"* is also applicable to commercial web sites providing a service.

7.2 Website Design

When developing a website you should evaluate accessibility during the design process. Simple techniques such as changing browser settings can determine whether a page meets some accessibility guidelines. There are also many tools and services available to assist in testing your page for compliance.

For detailed design guidelines, please refer to the W3C *Checklist of Checkpoints for Web Content Accessibility Guidelines* here: <u>http://www.w3.org/TR/WAI-WEBCONTENT/full-checklist.html</u>

Examples of web page accessibility design guidelines:

- *Keyboard input* Some people have difficulty using a mouse, including many older users with limited fine motor control. Your page should not rely on the mouse; it should also provide all functionality via the keyboard.
- *Page structure* An audible screen-reader, as used by some visually impaired people, will use the HTML tags on the web page to determine the structure of the page, and therefore it is necessary to always label headers, paragraphs, tables, etc.



- *Text labels and headings* Ensure that you use text that can be understood when read out loud; therefore, it is recommended you do not use abbreviations.
- *Images* Images must be defined in HTML, not in CSS as background images. All images must have meaningful alternative text.
- *Alternative text for images* Images should also include alternative text to be read out loud by audible screen–readers.
- Use of colour Colours may be used to distinguish between sections of text and to highlight visited links, for example. However, careful choice of colours should be used since some people may be colour-blind.
- Fonts Small font sizes may be used; however, larger alternatives must also be available. For example, using relative font sizes permits the user to adjust their browser font size to suit their own needs.

7.3 Payment Page Accessibility Compliance

As a highly configurable Payment Page, many aspects of accessibility are determined by the merchant's specific implementation, e.g. branding, fonts, consumer payment journeys. Our Professional Services teams work closely with merchants to achieve the desired results. Barclaycard's standards support our responsibilities under the Human Rights and Equality Act (HRE 2010) in the UK and corresponding international guidelines and laws. They are primarily based on WCAG 2.1 Level AA guidelines.

We do not, however, currently have WCAG 2.1 AA accreditation and plan to undertake full accreditation in Q3 2022, following the completion of further improvements to the Payment Page.

Although the Payment Page meets a wide range of accessibility criteria in line with the WCAG guidelines, a small number of changes are under development to further improve accessibility. Key enhancements include ARIA landmark enhancement for assistive technologies, page heading hierarchy and tabbing order refresh, enhanced error messaging and placement (in-line and top of page), field optimisation for mobile and numeric inputs and input data persistence. Formal WCAG accreditation will follow the completion of these changes. These enhancements will be available to all Payment Page implementations, out of box and those customised by our Professional Services team to suit merchant requirements.

7.4 Payment Page Accessibility Implementation

Since the Payment Page can be configured and styled in many ways to suit your business requirements, you should consider the following page elements for web accessibility when making an changes. Please note that page items (such as headers, descriptions, and help icons) will not be rendered on the page if they have not been defined in the properties file; the HTML code is only included if the property is provided.

7.4.1 Screen Readers

When using a screen reader, as you navigate throughout the page, it will announce each type of element currently in focus. For example, it will say whether the focus is on a text input field, dropdown, hyperlink, button, table, etc.

7.4.2 Page Navigation using Keyboard

The Payment Page has been designed so that it can be navigated and used entirely via the keyboard, if the mouse is not being used. The user can:

- navigate to every object and element on the page using the **Tab** key;
- select radio button and dropdown box options using the **Up** and **Down** keys;
- select checkboxes using the **Spacebar**;
- execute the **Pay Now** button using the **Alt+P** key combination (see note below);



• execute the **Cancel** button using the **Alt+C** key combination.

Note - The screen reader will announce 'pay now button is enabled' when the **Pay Now** button is highlighted through tabbing and the button is in the enabled state. Alternatively, it will announce 'pay now button is disabled, please enter valid details' when the **Pay Now** button is highlighted through tabbing and the button is in the disabled state.

7.4.3 Page Titles

The page title appears in the title bar of the browser and the tab title, it allows all users to easily identify both the website and purpose of the current page, and can be read by a screen reader.

For guidance on page titles please see http://bestpractices.cita.uiuc.edu/html/nav/title/

7.4.4 Headings

The purpose of the page should be specified in the main heading on the page (which appears as 'h1' in HTML). It is expected that there will be some duplication between the page title and the main heading.

For guidance on main headings please see http://bestpractices.cita.uiuc.edu/html/nav/title/

7.4.5 Labels and Tooltips

All form fields must have an associated label that can be read out by a screen reader, which will read out the associated label and descriptive text even if it is not actually displayed with styles enabled.

The Start Month, Start Year, Expiry Month, Expiry Year each have separate labels.

Descriptive text must be added to the label of each field if the related tooltip text has been set, e.g. tooltipStartDateMonth.

Where a field doesn't have a tooltip (i.e. set to 'false' in the configuration file) the associated tooltip text must also be removed from the store properties file; otherwise a screen reader will read out the text even though it's not displayed

To prevent the repetition of field descriptions by screen readers, you must remove the default labels from the following fields (see *5.1.1 Default Text Properties File*):

```
cardholderNamePlaceholder =
cardNumberPlaceholder =
cancelPaymentButtonTitle =
submitOrderButtonTitle =
expiryMonthPlaceholder =
expiryYearPlaceholder =
```

For guidance on styling for screen readers please see http://webaim.org/techniques/css/invisiblecontent/

7.4.6 Images and Alternative Text

To ensure that images are meaningful to people with limited vision they must have an 'alternative text' string defined, which is read out by a screen reader. All images conveying information (i.e. not just decorative boxes/lines) must be defined in the HTML mark-up, <u>not</u> in the CSS file. The images must have alternative text specified, which may be defined as an empty string if the image is described by text next to the image. Alternative text and image locations are defined in the properties file.

```
<img class="logoImg" title="Barclaycard" alt="Barclaycard"
    src="../images/barclaycard.png" id="ppLogoImg">
```

A different image can be used for different devices using the relevant suffix, as follows:



- cscImageUrl=../images/cscLocation.png (the default you can just have this defined if there is only one image to be used for all devices).
- cscImageUrl_DESKTOP=../images/cscLocationdesktop.png (for desktop computers).
- cscImageUrl MOBILEPHONE=../images/cscLocationmobile.png (for mobile phones).
- cscImageUrl TABLET=../images/cscLocationtablet.png (for tablets).

Guidelines for writing alternative text can be found here: <u>http://webaim.org/techniques/images/alt_text/</u>

7.4.7 Relative Sizes

Relative sizes should be used when styling so that the page scales fonts and images when the customer changes the size of font on their browser, or zooms the page size. Remember to:

- use online tools to convert from px to em (e.g. <u>www.pxtoem.com</u>).
- give images a relative size.
- test with a variety of browsers and devices.
- test by changing the font-size in the browser.
- test using the browser zoom functionality.

7.4.8 Layout

The following page layout elements have been modified for enhanced accessibility:

- Field sets with legend: associated form elements are grouped together.
- Tables: web payments basket items are contained in a table to improve screen reader user experience and styling with relative sizes.
- Extra DIVs and text elements are available.
- Default style sheets use relative sizes so the page scales when users change font size.
- Payment Page uses HTML elements and ARIA landmarks to differentiate major sections of the payment page (Header, Main and Footer). This aids the use of assistive technologies, such as screen readers.

Merchants may wish to offer their users different style sheets (e.g. high contrast, larger font size, different colours), which can be implemented using the existing style sheet functionality provided by the Payment Page.

7.4.9 Focus

Using the keyboard the user can select different items within the browser. Pressing the Tab key moves the focus to the next item in the tab order.

Please note that changing the layout in the style sheet does not change the tab order.

7.4.10 Help

The following elements provide help and assistance on using the page:

- Tooltip text is included in a field label, which provides a description to screen reader users.
- Form field tooltips that appear on focus remain on screen until another field with a tooltip has the focus.



- Help and error icons are images defined in the HTML.
- Help tooltips should be favoured over help icons; the text size can be changed and can be accessed with keyboard.
- Card Security Code help box link could explicitly say that a pop-up is opened, to improve screen reader user experience.

7.5 Tools and Further Information

To help test the suitability of elements on the page you may wish to use screen readers and browser tools:

Screen Readers

- NVDA
- JAWS
- Voiceover for iPad/iPhone

Browser accessibility toolbars

There are a number of browser toolbars that can be used to validate the page and check colour contrast, such as Firefox add-ons:

- WAVE Toolbar
- Juicy Studio Accessibility Toolbar
- Accessibility Evaluation Toolbar to generate a report



What's New

Version 30.01 – 3 June 2024 - Pay Page release 3.2.3

- Cardholder name validation corrected to match API (45 characters) 5.1.1
- Added ID: progressTextInfo 6.2

Version 30 – 10 April - PayPage version 3.1.7

- Rebranded document
- Added dynamic formatting for combined month/year date field 4.10:
- New classes (6.1): labelHelpImgDynamic, subFormLabelDynamic
- New IDs (6.2): expiryDynamicDate, expiryDynamicDateToolTip, expiryDynamicDateToolTipText, inputboxExpiryDynamicDatePanel, inputboxExpiryDynamicDatePanelPadding, inputboxStartDynamicDatePanel, inputboxStartDynamicDatePanelPadding, startDynamicDate, startDynamicDateToolTip, startDynamicDateToolTipText
- Added styling to fix date field zoom issues 4.9
- Added IDs: alertErrorlconHiddenMessage, ctxPath, errorMessageCount, errorMessageList, messageCount, payPageConfig (see Chap 6)
- Deleted ID: btnSubmitSrc
- Added Class: errorCount
- Merchant style sheet should contain .hidden style class to hide text on screen but required screen readers 4.5, 4.15

Version 29 - 11 August 2023 - PayPage version 3.1.1

- New support email for customised CSS file submissions 2.6
- CSC What's This? link is displayed default 4.11.1
- Added cscPlaceholder in text properties 5.1.1
- Added further date field errors text properties 5.1.1
- Added missing card types (P, Q, R, UP, WL) in text properties 5.1.1
- Error message text colour is no longer hard-coded and must now be explicitly configured in the merchant's CSS 4.16
- Added error count to Error Summary Box 4.15
- Changed month and year date fields formatting 4.9, 5.1.1

Version 28 - 15 September 2022 - PayPage version 2.18.005

- Terminated support for 3DSv1
- Added accessKeyAnnouncement to properties file
- Added default Sans Serif default font family to input fields

Version 27 - 20 July 2022 - PayPage version 2.18.003

- Added CSS to configure Google Pay button visible focus
- Screen readers will announce element type in focus
- Added to default text properties file:
- Google Pay button label: GOOGLE_PAY = Pay using Google Pay
 - Additional information for 'What's This?' link: whatIsCSCInlineAdditionalInformation = opens inline
 - Additional information for 'What's This?' link: whatIsCSCInlineAdditionalInformation = opens as pop-up
 - Changed method of hiding logos, which also hides their links from screen readers
- CSS to set date field minimum width
- Added accessibility compliance statement



Version 26 - 13 May 2022 - PayPage version 2.18.002

- Added Payment Page keyboard navigation
- Screen reader will announce status of the Pay Now button
- Added btnStatusEnabledText & btnStatusDisabledText in properties file

Version 25 - 5 May 2022 - PayPage version 2.18.001

• Added date placeholder text in properties file (startAndExpiryMonthMMFormatPlaceholder, startAndExpiryMonthMMMFormatPlaceholder, startAndExpiryYearYYFormatPlaceholder, startAndExpiryYearYYYFormatPlaceholder)

Version 24 - 17 February 2022 - PayPage version 2.17.016

• Added property validation.expiryDateMandatory

Version 23 - 2 February 2022 - PayPage version 2.17.015

- Brand updates
- Added CSS instruction for displaying CSC Description Heading
- Added field error styling and icon

Version 22 - 6 January 2022 - PayPage version 2.17.014

- Added Header, Main and Footer landmark roles to Payment Page to aid use of assistive technologies (e.g. screen readers)
- For fields configured to have no tooltip displayed remove tooltip text from properties file to prevent it being read by screen reader
- Added CSS instructions for configuring Expiry Date Input Field Widths
- Added properties for expiryMonthPlaceholder, expiryYearPlaceholder

Version 21.02 - 29 September 2021 - PayPage version 2.17.012

- Payment Page now supports Content Security Policies (CSP); logos updated
- Added instruction on how to hide scheme logos correctly for screen readers

Version 21.01 - 24 February 2021 - PayPage version 2.17.009

• Rebranded Smartpay S to Smartpay Advance

Version 21 - 3 December 2020 - PayPage version 2.17.006

• Added eDCC text labels: dccCardHolderDisclosure, dccInitialRecurringWarning, dccInitialInstalmentWarning, dccReceiptInitialRecurringInstalmentWarning, edccReceiptDisclaimer, edccReceiptRetainNote

Version 20.01 - 15 October 2020 - PayPage version 2.17.004

• Document reformatted; no technical changes

Version 20 - 7 September 2020 - PayPage version 2.17.004

- Added text label for CSC (optionalIndicator) for UPI cards
- CSC/CVN2 is 3 or 4 digits for UPI cards

Version 19 - 6 August 2020 - PayPage version 2.17.003

- Added eDCC text labels and IDs
- Added styling for Field Level Error Validation Text



Version 18 - 1 April 2020 - PayPage version 2.16.004

- Added text labels for auto card detection, payment details summary, & surcharges: acceptedCardTypeText, cardTypeDetectedHelp, cardTypeErrorInlineMsg, cardTypeErrorTopMsg, cardTypeNotFoundInlineMsg, cardTypeNotFoundTopMsg, paymentDetailsFooterSummary, surchargeHeader, surchargeInfo, updateTotal, updateTotalEmptyTopMsg, updateTotalErrorTopMsg, validation.notDetectedCardType, verifyButton, verifyErrorTopMsg
- Added CSS classes: acceptedCardLogoImg, formText, inputError, surchargeHeaderInfo, surchargeHeaderSection, surchargeInfolcon, verifyButton

Version 17 - 26 July 2019 - PayPage version 2.15.003

- Multi-Tenanted Payment Page (MT) no longer maintained
- Mastercard SecureCode rebranded to Mastercard Identity Check throughout
- Verified by Visa rebranded to Visa Secure
- Removed references to DCC throughout, no longer supported with eCommerce

Version 16 - 7 May 2019 - PayPage version 2.14.003

- Updated default text properties file to support disabled JavaScript & 3DSv2
- Removed references to, and deprecated fields for, legacy features (Sermepa & Semafone)
- Added details of hosting files/URLs and PCI compliance

Version 15 - 3 August 2018 - PayPage version 2.11.001

• For accessibility compliance certain text labels must be removed

Version 14 - 27 March 2018 - PayPage version 2.10.001

• Added third party image URLs to text properties file, clarified cardType parameters

Version 13 - 7 August 2017 - PayPage version 2.9.003

• Added Ingenico APMs

Version 12 - 11 April 2017 - PayPage version 2.9.001

- Rebranded document to Barclaycard
- Added surcharges: DELIVERY_CHARGE, TAX, OTHER
- Graceful support of JavaScript disabled in browser
- Removed Style Tool as no longer supported, alternative method suggested
- Stylesheets can't be hosted by client for PCI compliance reasons

Version 11 - 28 June 2016 - PayPage version 2.8.020

- Added usage of custom fonts in CSS
- Added ACS holding page class: logo
- Added ACS holding page IDs: acsLogo, acsHeading, textPanel, returnText, timerPanel, progressSpinnerImage
- Removed cardTypeText text label

Version 10 - 15 February 2016 - PayPage version 2.8.011

- Added ID: jsCardSceme
- Added cardTypeText in text properties file

Version 9.02 - 24 November 2015 - PayPage version 2.8.010

• Removed support for V.me



• Removed support for Worldpay APMs: Sofort, Mister Cash, iDeal, GiroPay

Version 9.01 - 26 October 2015 - PayPage version 2.8.010

• Omission - added Inline validation styling

Version 9 - 14 July 2015 - PayPage version 2.8.010

- Added text properties for V.me and Alipay
- Added link IDs for alternative payment providers
- New company logo and phone numbers

Version 8 - 28 April 2015 - PayPage version 2.8.006

- Error screens now localised
- Added text properties for Amex Purchasing cards cardTypeBLabel, cardTypeBAlt, cardTypeBImageUrl

Version 7 - 27 October 2014 - PayPage version 2.8.002

• Removed Tablet Shop URL

Version 6 - 27 August 2014 - PayPage version 2.8.001

- Sermepa renamed to RedSys
- Card date month format configurable
- New Classes added: required, highlight, inputError, inputValid
- New IDs added: cardTypeSection, cardTypeLabelPanel, cardTypeLabel, cardTypeRequired, cardTypeDescription, cardTypeHelpPanel, cardTypeLabelHelpIcon, cardType, cardTypeToolTip, cardTypeTooltipText, cardholderNameRequired, cardNumberRequired, expiryMonthRequired, expiryYearRequired, startRequired, startMonthRequired, startYearRequired, issueRequired, cscRequired, confirmCheck1Required, confirmCheck2Required

Version 5 - 26 June 2014 - PayPage version 2.7.008

• Added text label validation.cardholderNameCharacters

Version 4 - 17 February 2014 - PayPage version 2.7.006

- Added Confirmation Checkbox1
- New IDs: confirmCheck2LabelPanel, confirmCheck2Label, confirmCheck2, confirmCheck2helpPanel, confirmCheck2LabelHelpIcon, confirmCheck2ToolTip
- New text properties: confirmCheck2Label, helpConfirmCheck2, tooltipConfirmCheck2, validation.confirmCheck2Required
- Added Button Positions

Version 3 - 12 December 2013 - PayPage version 2.7.005

Added dccMarginRateText text label

Version 2 - 19 November 2013 - PayPage version 2.7.004

- Added Style Tool and modified customising CSS instructions
- Removed sample CSS as no longer supplied
- Added required fields message to top of form: indicateRequiredFieldsMessage1/2; requiredIndicator; required; requiredMessage; indicateRequiredFieldsPanel

Version 1 - 22 July 2013 - PayPage version 2.7.001

- Separate document, now part of the new Payment Page documentation set
- Added mobile optimisation support



- Updated sample CSS files
- Introduced new method of styling pages
- Updated Payment Entry Screens to include Alternative Payment Providers
- Added Confirmation Checkbox1:
 - New IDs: confirmCheck1LabelPanel, confirmCheck1Label, confirmCheck1, confirmCheck1helpPanel, confirmCheck1LabelHelpIcon, confirmCheck1ToolTip
 - New text properties: confirmCheck1Label, helpConfirmCheck1, tooltipConfirmCheck1, validation.confirmCheck1Required
- Added guidelines for web accessibility/DDA compliance
- Updated all classes. IDs, text properties